



MEDICAID FRAUD CONTROL UNIT
OFFICE OF THE ATTORNEY GENERAL OF VIRGINIA

MFCU

2014-2015 ANNUAL REPORT
Protecting Virginia Seniors and Ensuring Quality Care







The Virginia Medicaid Fraud Control Unit's 2014-2015 Annual Report highlights achievements from the investigations and prosecutions conducted by the Unit. The men and women working in the Medicaid Fraud Control Unit continue to surpass milestones in their fight to protect Virginia seniors and ensure quality care.

**Medicaid Fraud Control Unit
Office of the Attorney General**

900 East Main Street
Richmond, VA 23219
(804) 786-2071



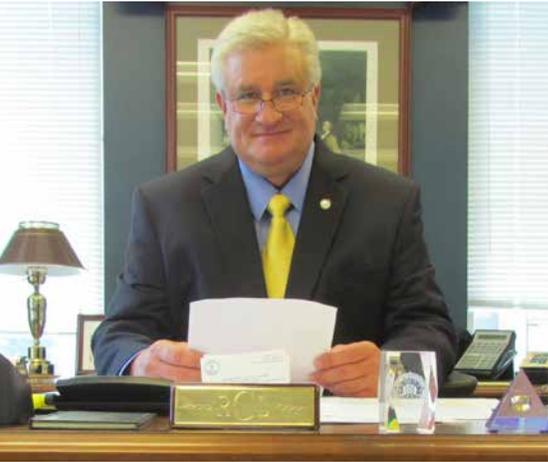
**ATTORNEY GENERAL
MARK R. HERRING**



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Deputy Attorney General Linda L. Bryant



Randall L. Clouse, Director and Chief, Health Care Fraud and Elder Abuse Section

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COMMONWEALTH of VIRGINIA

Office of the Attorney General

Mark R. Herring
Attorney General

900 East Main Street
Richmond, Virginia 23219
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June 30, 2015

To the citizens of the Commonwealth:

It is an honor to serve as the 47th Attorney General of the Commonwealth of Virginia and to share with you some of the exceptional work being done by my office's Medicaid Fraud Control Unit (MFCU). Virginia's MFCU enjoys a well-earned reputation as a national leader in investigating and prosecuting unscrupulous health care providers who commit fraud against Virginia's Medicaid program and Virginia taxpayers. Whether it is billing for services not rendered, using improperly trained or uncertified employees, or abusing or neglecting patients, our talented team of investigators and prosecutors end these abuses wherever they are found.

For more than thirty years, the Office of Attorney General's MFCU has strengthened our Medicaid program and served the people of Virginia, particularly its vulnerable citizens who rely on Medicaid for needed medical services. What started as a six-person team in 1982 now includes more than 100 employees working in Richmond and four regional offices, a Civil Unit, an Elder Abuse and Neglect Squad and an outreach component.

This year, as a result of our criminal and civil investigations, the Virginia MFCU has successfully recovered \$8,157,609.99 in state and federal court-ordered restitution, fines and penalties from providers who defrauded, or attempted to defraud, the Medicaid program. This pushes the Unit's total criminal and civil recoveries to almost \$2 billion over thirty years.

In 2014, MFCU received its second Inspector General's Award for Excellence in Fighting Fraud, Waste, and Abuse, an award presented annually to the nation's top MFCU by the U.S. Department of Health and Human Services' Office of the Inspector General. This award was received when, in 2013, MFCU broke its own record for the largest case ever investigated by a state agency for its \$1.5 billion case against Abbott Labs for improperly marketing and promoting the prescription drug Depakote.

In 2014, MFCU also received the "Honest Abe" Integrity in Government Award from the Taxpayers Against Fraud Education Fund (TAFEF). The award is presented to individuals and organizations that combat fraud against government funds through the use of the False Claims Act laws and other anti-fraud measures that promote the public-private partnership between the government and whistleblowers.

The MFCU's outstanding performance is attributable to a focused team effort, exceptional working relationships with other state and federal agencies, and the selfless dedication of the men and women of the unit. These employees spend many days away from home and family to conduct surveillance, execute search warrants, analyze records, conduct interviews, and prosecute cases in court.

We are also stepping up our efforts to prevent elder abuse and neglect, utilizing registered nurses to further investigate and prosecute cases in health care facilities and homes, and conducting community outreach events on ways to prevent, recognize, and report elder abuse and neglect.

The following report reviews the first half of the 2014-2016 biennium, from July 1, 2014, to June 30, 2015, and sets forth the organization, operations, and accomplishments of the Unit. I trust that you will find their work lives up to their reputation and the high standards of the Commonwealth of Virginia.

With kindest regards, I remain,

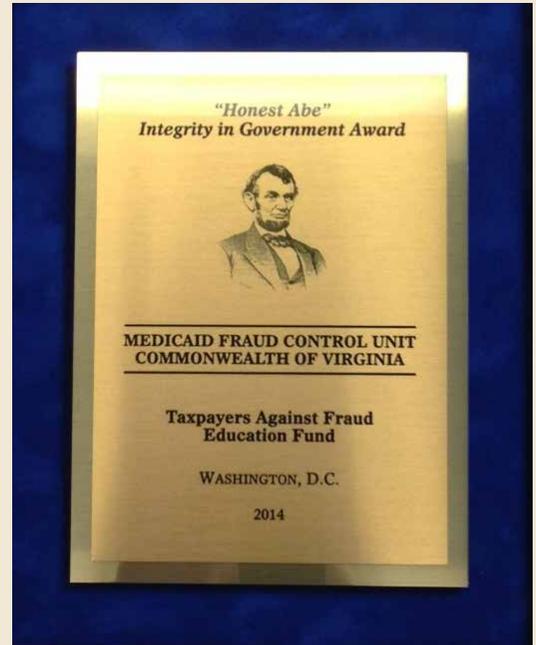
A handwritten signature in black ink that reads "Mark R. Herring".

Mark R. Herring
Attorney General of Virginia



VIRGINIA STATE CAPITOL
BANK STREET ENTRANCE

Office of Attorney General's Medicaid Fraud Control Unit Wins "Honest Abe" Award from Taxpayers Against Fraud Education Fund



VIRGINIA WINS ANOTHER NATIONAL AWARD FOR INVESTIGATIONS OF HEALTHCARE FRAUD

MFCU received its second national award of the year when the Taxpayers Against Fraud Education Fund presented the Unit with its "Honest Abe" Integrity in Government Award at its annual Conference in Washington, DC. This award is presented to individuals and organizations that combat fraud against government funds through the use of False Claims Act laws and other anti-fraud measures that promote the public-private partnership between the government and whistleblowers. Virginia's MFCU was previously named the nation's top Unit by the U.S. Department of Health and Human Services, Office of the Inspector General.

"We will root out fraud and abuse wherever we find it in the Commonwealth," said Attorney General Mark R. Herring. "When health care providers divert public funds for their private benefit, they are stealing from all of us and undermining an important system that connects thousands of low-income Virginians with needed medical services. I appreciate the hard work and dedication of the professionals in our MFCU, and congratulate them on this well-deserved honor."

PREFACE

The Virginia Medicaid Fraud Control Unit (MFCU or the Unit) of the Office of the Attorney General was certified October 1, 1982, by the United States Department of Health and Human Services. The Unit is one of 50 similarly structured Units throughout the United States. In deciding to establish a MFCU in Virginia, the General Assembly stated:

“The General Assembly finds and declares it to be in the public interest and for the protection of the health and welfare of the residents of the Commonwealth that a proper regulatory and inspection program be instituted in connection with the providing of medical, dental and other health services to recipients of medical assistance. In order to effectively accomplish such purpose and to assure that the recipient receives such services as are paid for by the Commonwealth, the acceptance by the recipient of such services and the acceptance by practitioners of reimbursement for performing such services shall authorize the Attorney General or his authorized representative to inspect and audit all records in connection with the providing of such services.”

Section 32.1-310, Code of Virginia, 1950, as amended.



STATUTORY AUTHORITY

In 1981, the Virginia General Assembly enacted Chapter 9, §§ 32.1-310 through 32.1-321 of the Code of Virginia to regulate medical assistance in the Commonwealth. This chapter authorizes criminal sanctions for specific acts of Medicaid fraud and abuse. The duties and responsibilities of the Unit are set forth in § 32.1-320.

In 1982, the Unit was established within the Office of the Attorney General in accordance with federal requirements. This Unit is separate and distinct from the Department of Medical Assistance Services (DMAS), which is the single state agency in the executive branch responsible for the administration of the Medicaid program.

In 1995, the General Assembly significantly amended the Medicaid fraud statutes by converting Virginia Code § 32.1-314, which defines the most frequently charged crime under the Medicaid fraud statutes, from a larceny-type offense to a false-claims offense. The change eliminated the requirement that the Commonwealth prove \$200 or more was wrongfully taken from the program in order to secure a felony conviction. Under the amended statute, the Commonwealth need only prove that a materially false statement was made in an application for reimbursement under the program.

In 2007, the General Assembly enacted a number of changes to health care fraud statutes in Virginia to ensure compliance with the federal Deficit Reduction Act of 2005. (2007 Va. Acts cc. 562,653). Before the 2007 amendment, abuse of an incapacitated adult resulting in serious bodily injury or disease was a Class 4 felony punishable by a term of imprisonment of not less than two years nor more than 10 years and a fine of not more than \$100,000.

In 2007, the General Assembly enacted a number of changes to health care fraud statutes in Virginia to ensure compliance with the federal Deficit Reduction Act of 2005.

- Amended Virginia Code § 8.01-216.3 to increase the minimum penalty from \$5,000 to \$5,500 and increase the maximum penalty from \$10,000 to \$11,000;
- Amended Virginia Code § 8.01-216.3 to allow the Virginia Attorney General's Office to recover attorney fees and costs incurred in its investigation and prosecution of *qui tam*, or whistleblower, actions;
- Amended Virginia Code §§ 8.01-216.5 and 8.01-216.6 to replace "motion for judgment" and "motion" with "complaint" (lines 55, 56-57, 59, 62, 64, 77, 78);
- Amended Virginia Code § 8.01-216.9 to (1) extend the statute of limitations period; (2) extend the burden of proof requirement; and (3) prevent defendants from denying civil liability if they are convicted in a criminal proceeding based on the same transaction or occurrence; and
- Amended Virginia Code §§ 32.1-312 and 32.1-313 to extend the statute of limitations and allow Virginia to bring a civil action for fraud against health care subcontractors that provide services or goods to Medicaid recipients, but do not contract directly with Virginia's state provider (DMAS) pursuant to a provider agreement.



Leigh Archer, Director of Administration



*MFCU Administrative Manager
Esther Welch Anderson and
Administrative Coordinator Debra Kilpatrick*



Cynthia Hudson, Chief Deputy Attorney General

In addition, the United States Department of Health and Human Services, Office of the Inspector General, issued a ruling on March 13, 2007, that found Virginia's statutory regime was in compliance.

In 2012-2013, the General Assembly amended § 32.1-320 of the Code of Virginia to expedite health care fraud investigations and litigation. The revisions clarify existing authority for the Medicaid Fraud Control Unit to subpoena health records under the Health Privacy Act. Further, the amendments codified protections for attorney work product and privileged investigative files developed in the course of MFCU investigations and litigation. The codification provides a statutory basis to assert protection for such materials during the course of litigation. As many *qui tams* are filed in jurisdictions outside of Virginia, this change provides additional protections of attorney work product and investigative materials in matters filed in jurisdictions with differing practices and case law as to the extent of such privileges.

In 2015, the General Assembly amended § 32.1-314 of the Code of Virginia to expand venue in Medicaid Fraud cases to include "the county or city in which (i) any act was performed in furtherance of the offense or (ii) the person charged with the offense resided at the time of the offense."



MFCU SENIOR MANAGEMENT TEAM

STANDING, LEFT TO RIGHT:

Steve Buck, Chief Section Counsel; Eric Atkinson, Chief of Fraud and Corporate Neglect Investigations; Randy Clouse, Director and Chief; Clay Garrett, Chief of Civil Litigation Unit; David Tooker, Chief Prosecutor

SEATED, LEFT TO RIGHT:

Esther Welch Anderson, Administrative Manager; Jill Costen, Deputy Director of Investigations; Peggy Horn, Chief of Investigations and Elder Abuse

UNIT MISSION

The Unit is charged with the investigation and prosecution of Medicaid providers who conduct their businesses in a fraudulent or highly abusive manner. The intended result of this effort is to deter all providers of medical services from engaging in fraudulent or abusive behavior.

In order to achieve this goal, the Unit will:

- Conduct professional and timely criminal investigations that lead to just results;
- Collaborate with other state and federal agencies involved in the battle against health care fraud and patient abuse and neglect throughout the Commonwealth. In fact, the MFCU is uniquely positioned to take the lead in investigating and prosecuting health care fraud and patient abuse and neglect in the Commonwealth;
- Seek alternatives to criminal prosecution, such as provider education when appropriate, to reinforce and instill in the provider community a desire to comply with all regulations promulgated by DMAS;
- Provide educational resources to the community, law enforcement, and other agencies through presentations on the work of the MFCU, and the publishing of newsletters and brochures which provide information on Medicaid fraud as well as elder and patient abuse and neglect;
- Refine internal operating procedures designed to produce timely investigative results and maximize Unit resources in order to promote efficient and thorough strategies for each case;
- Promote effective communication between the Unit and DMAS, thereby increasing the number and quality of referrals;
- Maintain the highest standards of excellence through aggressive training on current fraud trends and law enforcement tools in an attempt to better combat fraud in the Medicaid program; and
- Provide assistance related to nationwide civil and criminal health care fraud matters.



MFCU Administrative Coordinator Debra Kilpatrick was named the Sam Gilmer Planner of the Year by the Society of Government Meeting Professionals.



Unit Program Coordinator Patricia C. Lewis



Legal Secretary Nicolette S. Bateson

OFFICE OF THE ATTORNEY GENERAL PERSONNEL

The Honorable Mark R. Herring

Attorney General

The Honorable Cynthia E. Hudson

Chief Deputy Attorney General

Linda Lee Bryant

Deputy Attorney General

Criminal Justice and Public Safety Division

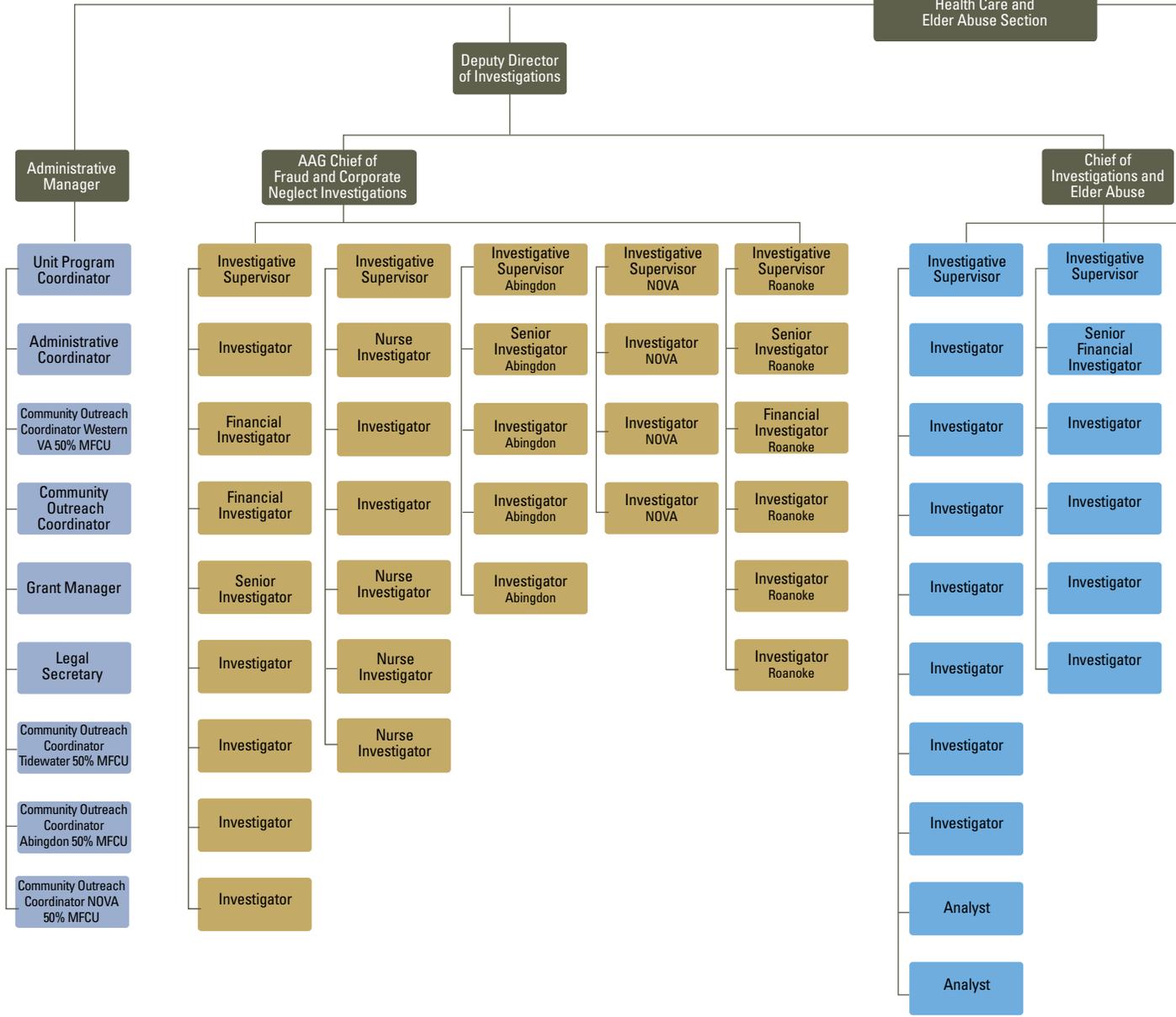
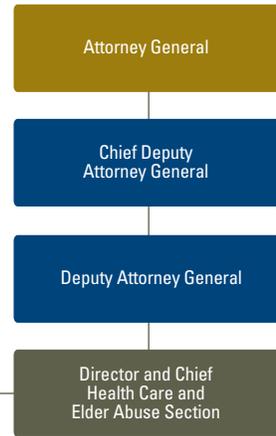
Randall L. Clouse

Director and Chief

Health Care Fraud and Elder Abuse Section



ORGANIZATIONAL CHART

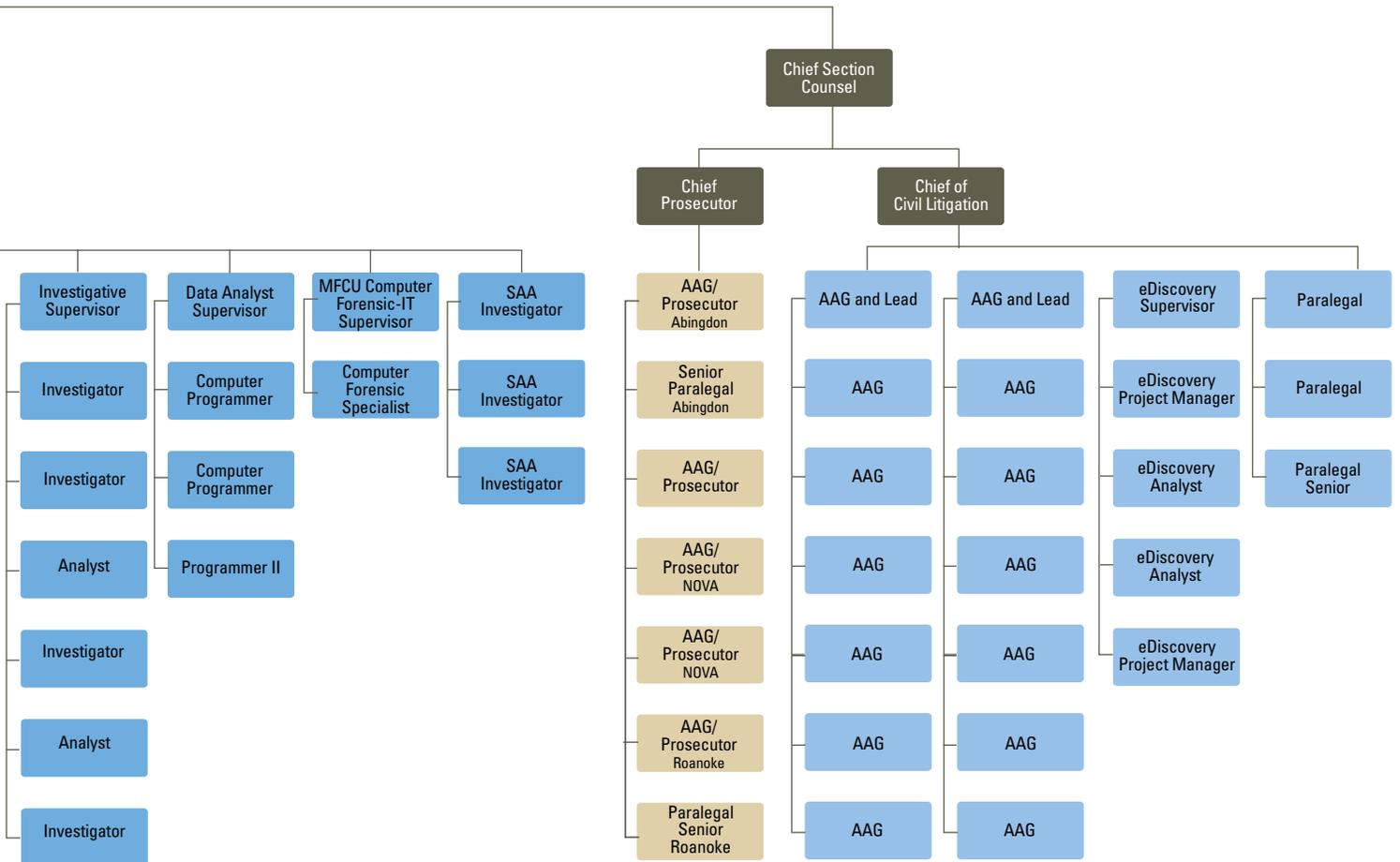




MEDICAID FRAUD CONTROL UNIT

VIRGINIA OFFICE OF THE ATTORNEY GENERAL

Criminal Justice and Public Safety Division
 Health Care Fraud and Elder Abuse Section
 June 30, 2015



SIGNIFICANT CASES

The following are brief summaries of significant cases that resulted in the successful convictions of numerous fraudulent health care providers in the Commonwealth during fiscal year 2014-2015.



CRIMINAL CASES



*Chief of Fraud and Corporate Neglect
Investigations Joseph E.A. Atkinson*

CONSUMER-DIRECTED PROGRAM FRAUD

The defendant served as the employer of record to a Medicaid recipient under a consumer directed waiver program. The co-defendant agreed to allow the defendant to submit bills to Medicaid in her (co-defendant's) name knowing that she would not provide care to the recipient. The defendant forged the co-defendant's name to Medicaid timesheets and submitted them for payment. The defendant received the checks and cashed them at a local bank by forging the co-defendant's name to the checks. Investigation established that the defendant began having difficulty cashing the co-defendant's Medicaid checks so she asked the co-defendant to cash the checks in exchange for \$100.00 per check. The co-defendant agreed, allowing the defendant to continue to submit fraudulent bills to Medicaid. As a result of these falsified timesheets, Medicaid was over-billed \$45,494.05. In Rockingham County Circuit Court, the defendant pled guilty to two counts of obtaining money by false pretenses, six counts of forgery and two counts of Medicaid fraud. She was sentenced to a total 30 years, with 29 years 10 months suspended, five years supervised probation, and restitution in the amount of \$45,494.05. The co-defendant pled guilty to one count of Medicaid fraud, one count of obtaining money by false pretenses, and two counts of forgery. The co-defendant was sentenced to 10 years, with 10 years suspended, five years supervised probation, and ordered to pay \$45,494.05 in restitution.



*Assistant Attorney General
Joseph S. Hall (left)
and Assistant Attorney General/
Prosecutor Patrick A. McDade*

CONSUMER-DIRECTED PROGRAM FRAUD

The defendant was hired under a Medicaid consumer-directed waiver program to provide attendant care to her mother, a Medicaid recipient. This case came to light during the course of another MFCU investigation where the defendant was providing attendant care to another Medicaid recipient. While investigating this other case, it became apparent that the defendant was billing Medicaid for working as a personal care aide when her mother was hospitalized. The defendant also billed Medicaid during times where surveillance by investigators proved that she was not providing care to her mother. When questioned by investigators, the defendant gave a written statement admitting that she submitted timesheets to Medicaid for care that she did not provide. As a result of these fraudulent timesheets, Medicaid was over-billed \$3,296.25. In Scott County Circuit Court, the defendant pled guilty to one count of Medicaid fraud and one count of obtaining money by false pretenses. The defendant was sentenced to five years (five years suspended), three years of supervised probation, 200 hours of community service (in lieu of a fine), and payment of \$3,296.25 in restitution. She was also excluded from participating as a Medicaid provider for five years.

CRIMINAL CASES CONTINUED

CONSUMER-DIRECTED PROGRAM FRAUD

The defendant worked as a home health care aide providing care to two Medicaid recipients under a consumer-directed waiver program. The Loudoun County Community Services Board advised the MFCU that the defendant billed Medicaid for services that she had not provided. The investigation established that the defendant submitted electronic weekly timesheets to Medicaid on which she fraudulently claimed to have provided 1148 hours of attendant care. When interviewed by investigators, the defendant admitted that she had submitted fraudulent timesheets to Medicaid. As a result of these falsified timesheets, Medicaid was over-billed \$13,173.32. In Loudoun County Circuit Court, the defendant pled guilty to one count of Medicaid fraud. The defendant was sentenced to one year with one year suspended, three years of probation, and ordered to pay \$13,173.32 in restitution.

MENTAL HEALTH PROVIDER FRAUD

The defendant was convicted of student loan fraud in the Southern District of New York in September 2009. As a result of this conviction, the defendant was barred from participating in all federal benefit programs. The defendant subsequently opened a mental health company and began providing mental health support services to Medicaid recipients. A former employee alleged that the defendant billed for services that he did not provide. The investigation established numerous instances of billing for services not rendered. Interviews with current and former employees revealed that the defendant directed her employees to falsify recipient progress notes to reflect face-to-face visits when they did not occur. The defendant would then submit these falsified progress notes to bill for Medicaid. Four employees cooperated with the investigation and were previously accepted into the Pretrial Intervention Program. The Court found that, as a result of the falsified progress notes, Medicaid was fraudulently billed \$51,961.00. In U.S. District Court for the Western District of Virginia, in Roanoke, Virginia, the defendant pled guilty to a one-count criminal information charging her with Medicaid fraud. The defendant was sentenced 30 months, followed by a three-year term of supervised release, and ordered to pay \$51,961.00 in restitution.



Chief Section Counsel Steven T. Buck



Chief Prosecutor David W. Tooker

HOME HEALTH PROVIDER FRAUD

The defendants were the owners and operators of a personal care and respite care company in Norfolk, Virginia. The defendants prepared and submitted approximately 6,472 fraudulent claims misrepresenting that personal care services and respite care services had been provided to seventy-eight (78) Medicaid recipients. Additionally, with the help of a State employee, the defendants attempted to conceal their fraudulent billing by altering the medical documentation on Medicaid patient forms. As a result of the fraud, Medicaid was billed \$1,328,744.40 for work that was not performed. The State employee pled guilty to one count of alteration of public records and was sentenced to four years of probation. The defendants were charged with one count of conspiracy to commit health care fraud, four counts of health care fraud, eight counts of false statements relating to health care matters, one count of alteration of records, and four counts of aggravated identity theft. After a three-week jury trial in U.S. District Court for the Eastern District of Virginia, in Norfolk, the defendant and co-defendant were found guilty on all counts. The defendant was sentenced to five years and three months in prison, five years supervised release and ordered to pay \$1,459,451.08 in restitution. The co-defendant was sentenced to 25 months in prison, three years supervised release and ordered to pay \$1,459,451.08 in restitution.



Assistant Attorney General Tracey Sanders



Assistant Attorney General Airen B. Adamonis

DETAILED CASE SUMMARY – CRIMINAL

JULY 1, 2014 - JUNE 30, 2015

PROVIDER TYPE	OPEN INVESTIGATIONS	CONVICTIONS	INDICTED/ CHARGED	AMOUNT OF RECOVERIES
FRAUD: FACILITY BASED MEDICAID PROVIDERS AND PROGRAMS - INPATIENT AND/OR RESIDENTIAL				
Assisted Living Facility				\$0
Developmental Disability Facility (Residential)				\$0
Hospice				\$0
Hospitals				\$0
Inpatient Psychiatric Services for Individuals Under Age 21				\$0
Nursing Facilities	2			\$0
Other Inpatient Mental Health Facility				\$0
Other Long Term Care Facility	1			\$0
Total				\$0
FRAUD: FACILITY BASED MEDICAID PROVIDERS AND PROGRAMS - OUTPATIENT AND/OR DAY SERVICES				
Adult Day Center	1			\$0
Ambulatory Surgical Center				\$0
Developmental Disability Facility (Non-Residential)				\$0
Dialysis Center				\$0
Mental Health Facility (Non-Residential)				\$0
Substance Abuse Treatment Center	1			\$0
Other Facility (Non-Residential)				\$0
TOTAL	5			\$0
FRAUD: PHYSICIANS (MD/DO) BY MEDICAL SPECIALTY				
Allergist/Immunologist				\$0
Cardiologist				\$0
Emergency Medicine				\$0
Family Practice	2			\$0
Geriatrician				\$0
Internal Medicine				\$0
Neurologist				\$0
Obstetrician/Gynecologist				\$0
Ophthalmologist				\$0
Pediatrician				\$0
Physical Medicine and Rehabilitation				\$0
Psychiatrist				\$0
Radiologist	1			\$0
Surgeon				\$0
Urologist				\$0
Other MD/DO	2		1	\$0
TOTAL	5		1	\$0

PROVIDER TYPE	OPEN INVESTIGATIONS	CONVICTIONS	INDICTED/ CHARGED	AMOUNT OF RECOVERIES
FRAUD: LICENSED PRACTITIONERS				
Audiologist				\$0
Chiropractor				\$0
Clinical Social Worker				\$0
Dental Hygienist				\$0
Dentist				\$0
Nurse (LPN, RN, or other licensed)				\$0
Nurse Practitioner				\$0
Optometrist				\$0
Pharmacist				\$0
Physician Assistant				\$0
Podiatrist	1			\$0
Psychologist				\$0
Therapist (Non-Mental Health; PT, ST, OT, RT)				\$0
Other Practitioner	1			\$0
TOTAL	2	0	0	\$0
FRAUD: OTHER INDIVIDUAL PROVIDERS				
EMTs or Paramedics				\$0
Nurse's Aide (CNA or other)				\$0
Optician				\$0
Personal Care Services Attendant	76	35	37	\$397,582.33
Pharmacy Technician				\$0
Unlicensed Counselor (Mental Health)	5	1	2	\$ 4,064.82
Unlicensed Therapist (Non-Mental Health)				\$0
Other				\$0
TOTAL	81	36	39	\$401,647.15

DETAILED CASE SUMMARY – CRIMINAL CONTINUED

JULY 1, 2014 - JUNE 30, 2015

PROVIDER TYPE	OPEN INVESTIGATIONS	CONVICTIONS	INDICTED/ CHARGED	AMOUNT OF RECOVERIES
FRAUD: MEDICAL SERVICES				
Ambulance				\$0
Billing Services				\$0
Durable Medical Equipment, Prosthetics, Orthotics and Supplies (DMEPOS)				\$0
Home Health Agency	7	3		\$1,463,151.08
Lab (Clinical)			2	\$0
Lab (Radiology and Physiology)				\$0
Lab (Other)				\$0
Medical Device Manufacturer				\$0
Pain Management Clinic				\$0
Personal Care Services Agency				\$0
Pharmaceutical Manufacturer	1			\$0
Pharmacy (Hospital)				\$0
Pharmacy (Institutional Wholesale)				\$0
Pharmacy (Retail)				\$0
Transportation (Non-Emergency)	1			\$0
Other	10	6	17	\$2,536,358.00
TOTAL	19	9	19	\$3,999,509.08
FRAUD: PROGRAM RELATED				
Managed Care Organization (MCO)				\$0
Medicaid Program Administration				\$0
Other				\$0
TOTAL				\$0
ABUSE AND NEGLECT:				
Assisted Living Facility				\$0
Developmental Disability Facility Setting (Residential)				\$0
Hospice				\$0
Non-Direct Care				\$0
Nurse's Aide (CNA or Other)	4	2	2	\$ 1,394.00
Nursing Facilities	6			\$0
Personal Care Aide or Other Home Care Aide	5			\$0
Registered/Licensed Nurse/PA/NP	2	1	1	\$0
Other	5			\$0
TOTAL	22	3	3	\$ 1,394.00
GRAND TOTAL	134	48	59	\$ 4,402,550.23



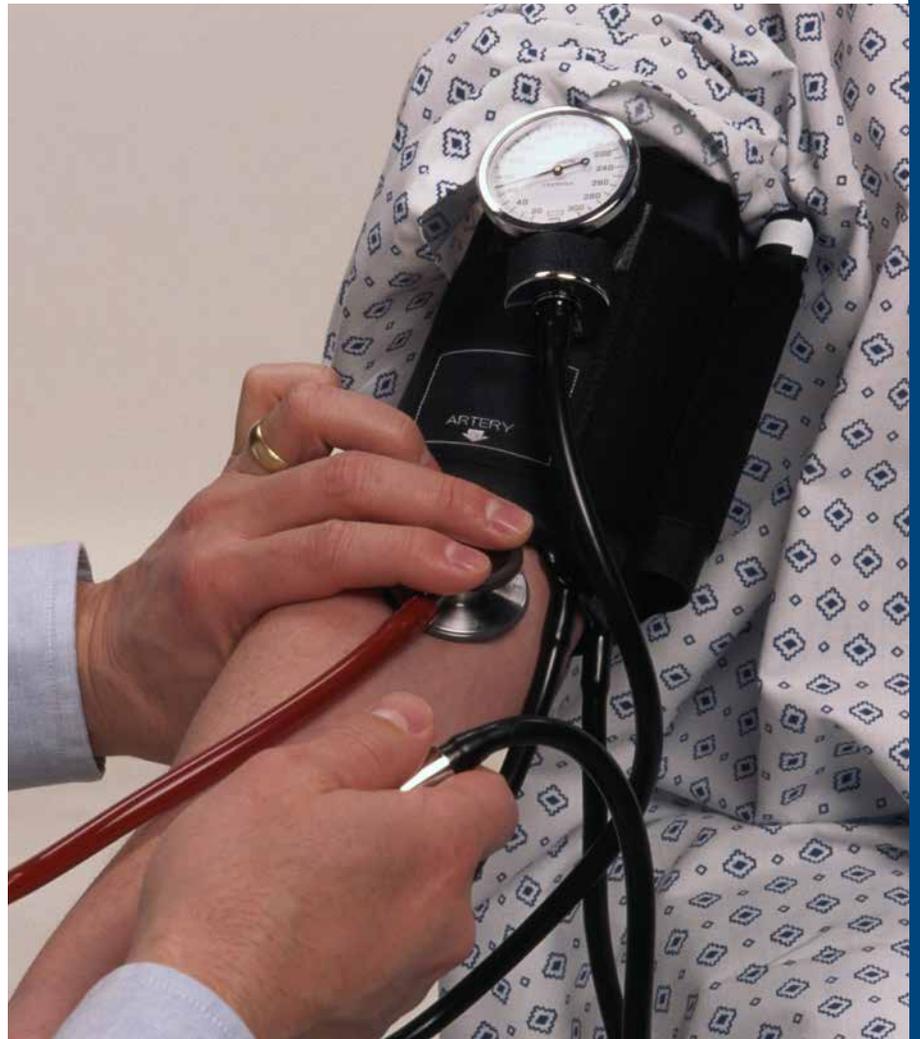
*Assistant Attorney General and Lead
Kimberly M. Bolton*



*Assistant Attorney General Prosecutor
Vaso T. Doubles*



Assistant Attorney General Kristin L. Gray



CIVIL CASES

FRAUDULENT SERVICES

The MFCU settled allegations that a dentist violated the Virginia Fraud Against Taxpayer Act and several other common law torts by fraudulently billing Medicaid and receiving payments for services that were never performed. From at least January 2007 through September 2011, the dentist billed for the following, never performed, services: palliative (emergency) treatment of dental pain; excision of hyperplastic tissue (the removal of abnormal, extraneous tissue that is interfering with the normal function of the teeth); incision and drainage of abscesses; and application of resin-based composite fillings.

The federal government successfully pursued a criminal conviction of the dentist, part of which required him to pay restitution to Virginia Medicaid in the amount of \$158,223.21. Following the federal criminal conviction and payment of restitution, the MFCU pursued civil remedies, including penalties, against the dentist for his fraudulent conduct. The civil allegations were resolved through a settlement that returned an additional \$180,000.00 to the Virginia Medicaid program. Virginia's share of the settlement was \$97,200.00. All settlement funds attributed to losses by DMAS were returned to the program.

PRE-BILLING AND UPCODING

The MFCU settled allegations that a licensed professional counselor ("LPC") violated the Virginia Fraud Against Taxpayer Act and several other common law torts by fraudulently billing Medicaid and receiving payments for psychological testing, mainly of children. The MFCU alleged that, from at least April 2007 through February 2012, the LPC submitted claims for payment prior to actually performing any services for the Medicaid beneficiaries; incorrectly identified the date of service for his services; overstated his actual treatment hours in his claims; and failed to actually perform the psychological testing for which he billed.

Following an extensive investigation, the MFCU pursued civil remedies, including penalties, in Virginia state court against the LPC for his fraudulent conduct. The civil allegations were resolved through settlement that returned \$80,000.00 to the Virginia Medicaid program. Virginia's share of the settlement was \$36,000.00. All settlement funds attributed to losses by DMAS were returned to the program.



*Assistant Attorney General/
Prosecutor Patrick A. McDade*



Assistant Attorney General Albert P. Mayer

DETAILED CASE SUMMARY - CIVIL

JULY 1, 2014 - JUNE 30, 2015

PROVIDER TYPE	OPEN INVESTIGATIONS	NUMBER OF SETTLEMENTS AND JUDGMENTS	AMOUNT OF RECOVERIES
FRAUD: FACILITY BASED MEDICAID PROVIDERS AND PROGRAMS - INPATIENT AND/OR RESIDENTIAL			
Assisted Living Facility			\$0
Developmental Disability Facility (Residential)			\$0
Hospice	2		\$0
Hospitals	13	2	\$ 270,814.39
Inpatient Psychiatric Services for Individuals Under Age 21	1		\$0
Nursing Facilities	9		\$0
Other Inpatient Mental Health Facility	2		\$0
Other Long Term Care Facility			\$0
TOTAL	27	2	\$270,814.39
FRAUD: FACILITY BASED MEDICAID PROVIDERS AND PROGRAMS - OUTPATIENT AND/OR DAY SERVICES			
Adult Day Center	1		\$0
Ambulatory Surgical Center			\$0
Developmental Disability Facility (Non-Residential)			\$0
Dialysis Center	1		\$0
Mental Health Facility (Non-Residential)	2		\$0
Substance Abuse Treatment Center			\$0
Other Facility (Non-Residential)	1		\$0
TOTAL	5		\$0
FRAUD: PHYSICIANS (MD/DO) BY MEDICAL SPECIALTY			
Allergist/Immunologist			\$0
Cardiologist			\$0
Emergency Medicine			\$0
Family Practice			\$0
Geriatrician			\$0
Internal Medicine	1		\$0
Neurologist			\$0
Obstetrician/Gynecologist	1		\$0
Ophthalmologist	1		\$0
Pediatrician			\$0
Physical Medicine and Rehabilitation			\$0
Psychiatrist			\$0
Radiologist			\$0
Surgeon			\$0
Urologist			\$0
Other MD/DO			\$0
TOTAL	3		\$0

DETAILED CASE SUMMARY - CIVIL CONTINUED

JULY 1, 2014 - JUNE 30, 2015

PROVIDER TYPE	OPEN INVESTIGATIONS	NUMBER OF SETTLEMENTS AND JUDGMENTS	AMOUNT OF RECOVERIES
FRAUD: LICENSED PRACTITIONERS			
Audiologist			\$0
Chiropractor			\$0
Clinical Social Worker			\$0
Dental Hygienist			\$0
Dentist	7	1	\$180,000.00
Nurse (LPN, RN, or other licensed)			\$0
Nurse Practitioner			\$0
Optometrist			\$0
Pharmacist			\$0
Physician Assistant			\$0
Podiatrist			\$0
Psychologist			\$0
Therapist (Non-Mental Health; PT, ST, OT, RT)			\$0
Other Practitioner	2	1	\$ 80,000.00
TOTAL	9	2	\$ 260,000.00
FRAUD: OTHER INDIVIDUAL PROVIDERS			
EMTs or Paramedics			\$0
Nurse's Aide (CNA or other)			\$0
Optician			\$0
Personal Care Services Attendant			\$0
Pharmacy Technician			\$0
Unlicensed Counselor (Mental Health)			\$0
Unlicensed Therapist (Non-Mental Health)			\$0
Other			\$0
TOTAL			\$0

PROVIDER TYPE	OPEN INVESTIGATIONS	NUMBER OF SETTLEMENTS AND JUDGMENTS	AMOUNT OF RECOVERIES
FRAUD: MEDICAL SERVICES			
Ambulance			\$0
Billing services			\$0
Durable Medical Equipment, Prosthetics, Orthotics and Supplies (DMEPOS)	15		\$0
Home Health Agency	4	1	\$ 106,540.40
Lab (Clinical)	30	2	\$1,254,249.19
Lab (Radiology and Physiology)	2		\$0
Lab (Other)			\$0
Medical Device Manufacturer	34	2	\$ 16,650.09
Pain Management Clinic			\$0
Personal Care Services Agency			\$0
Pharmaceutical Manufacturer	134	5	\$1,157,768.10
Pharmacy (Hospital)			\$0
Pharmacy (Institutional Wholesale)	18	1	\$ 510,700.43
Pharmacy (Retail)	28	1	\$ 178,337.06
Transportation (Non-Emergency)			\$0
Other	3		\$0
TOTAL	268	12	\$ 3,224,245.27
FRAUD: PROGRAM RELATED			
Managed Care Organization (MCO)	4		\$0
Medicaid Program Administration			\$0
Other			\$0
TOTAL	4		\$0
ABUSE AND NEGLECT:			
Assisted Living Facility			\$0
Developmental Disability Facility Setting (Residential)			\$0
Hospice			\$0
Non-Direct Care			\$0
Nurse's Aide (CNA or Other)			\$0
Nursing Facilities			\$0
Personal Care Aide or Other Home Care Aide			\$0
Registered/Licensed Nurse/PA/NP			\$0
Other			\$0
TOTAL			\$0
GRAND TOTAL	316	16	\$ 3,775,059,76

CASE ACTIVITY

CASE LOAD

NUMBER OF INVESTIGATIONS BY CASE TYPE				
CASE TYPE	OPEN CASES (AS OF JUNE 30, 2014)	NEW CASES (CURRENT FY)	CLOSED CASES (CURRENT FY)	OPEN CASES (AS OF JULY 1, 2015)
Fraud	383	134	129	388
Abuse and Neglect	16	6	13	9
TOTAL	399	140	142	397

CRIMINAL RECOVERIES JULY 1, 2014 – JUNE 30, 2015

CRIMINAL SENTENCING INFORMATION AND OUTCOMES BY CASE TYPE							
CASE TYPE	SENTENCED	OTHER NON-MONETARY PENALTIES	MEDICAID RESTITUTION ORDERED	FINES ORDERED	INVESTIGATIVE COSTS ORDERED	OTHER MONETARY PAYMENTS ORDERED	TOTAL ORDERED
Fraud	46	\$0	\$ 4,336,450.48	\$ 2,500.00	\$0	\$ 62,205.75	\$ 4,401,156.23
Abuse and Neglect	2	\$0	\$0	\$ 445.00	\$0	\$ 949.00	\$ 1,394.00
TOTAL	48	\$0	\$4,336,450.48	\$ 2,945.00	\$0	\$ 63,154.75	\$4,402,550.23

CIVIL RECOVERIES JULY 1, 2014 – JUNE 30, 2015

GLOBAL CIVIL CASE MONETARY RECOVERIES		
RECOVERIES TO THE MEDICAID PROGRAM	OTHER RECOVERIES	TOTAL RECOVERIES
\$3,755,059.76	\$0	\$3,755,059.76

ELDER ABUSE AND NEGLECT

Two dedicated Units of the MFCU investigate allegations of abuse or neglect of elderly and incapacitated adults receiving Medicaid benefits in the Commonwealth. As a result of a widespread networking effort including Adult Protective Services, local ombudsmen, law enforcement, and Commonwealth's Attorneys, collegial relationships have developed and referrals are arriving at a fast pace. These two Units strive to provide rapid response to referrals, effective investigations, and successful outcomes so that Virginia's vulnerable adults receive the highest quality of care possible in both home and institutional settings.



UNIT PROJECTIONS

The MFCU has an outstanding working relationship with state, local and federal agencies. Some of the key partner agencies are the Virginia Department of Medical Assistance Services, the Offices of the United States Attorney for the Eastern and Western Districts of Virginia, the Federal Bureau of Investigation, the United States Department of Health and Human Services, Office of Inspector General, the Internal Revenue Service, Criminal Investigation Division, the Virginia Department of Health, the Virginia Department of Social Services, and local law enforcement. Attorney General Herring's approach to the investigation of major fraud cases, in conjunction with other state, local and federal agencies, contributed to the positive results obtained by the Unit last year.

At the end of the 2014-2015 reporting year, the Unit had 399 active criminal and civil investigations of health care providers located throughout the Commonwealth. In addition, 62 people have been indicted and 24 individuals are awaiting trial or sentencing in federal court. The Civil Investigations Unit has opened 92 new civil cases.

The Unit will continue to participate in joint federal and state task forces to investigate and develop complex cases dealing with provider fraud in the fee-for-service community and the institutional neglect cases of patients in nursing homes. The Unit will also continue to work closely with the Offices of the United States Attorney for the Eastern and Western Districts of Virginia to pursue Medicaid providers through the Federal False Claims Act and the Virginia Fraud Against Taxpayers Act. During state fiscal year 2015-2016, the Unit projects that the investigative, prosecutive, and civil recovery efforts of the Unit will result in 25 convictions, with combined criminal and civil recoveries of more than \$30 million.



Assistant Attorney General Jessica Mackenzie



Assistant Attorney General Pierce Acuff



Assistant Attorney General Megan A. Winfield

PROJECTIONS FOR 2015-2016 FISCAL YEAR

NUMBER OF INVESTIGATIONS BY CASE TYPE

CASE TYPE	OPEN CASES	NEW CASES	CLOSED CASES	OPEN CASES (AS OF JUNE 30, 2016)
Fraud	380	120	100	400
Abuse and Neglect	10	10	5	15
TOTAL	390	130	105	415

CRIMINAL RECOVERIES JULY 1 , 2015 – JUNE 30, 2016

CRIMINAL SENTENCING INFORMATION AND OUTCOMES BY CASE TYPE

CASE TYPE	SENTENCED	OTHER NON-MONETARY PENALTIES	MEDICAID RESTITUTION ORDERED	FINES ORDERED	INVESTIGATIVE COSTS ORDERED	OTHER MONETARY PAYMENTS ORDERED	TOTAL ORDERED
Fraud	20	\$0	\$5,000,000	\$250,000	\$500,000	\$0	\$5,750,000
Abuse and Neglect	5	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL	25	\$0	\$5,000,000	\$250,000	\$500,000	\$0	\$5,750,000

CIVIL RECOVERIES JULY 1, 2015 – JUNE 30, 2016

GLOBAL CIVIL CASE MONETARY RECOVERIES

RECOVERIES TO THE MEDICAID PROGRAM	OTHER RECOVERIES	TOTAL RECOVERIES
\$ 2,500,000	\$ 21,200,000	\$23,700,000

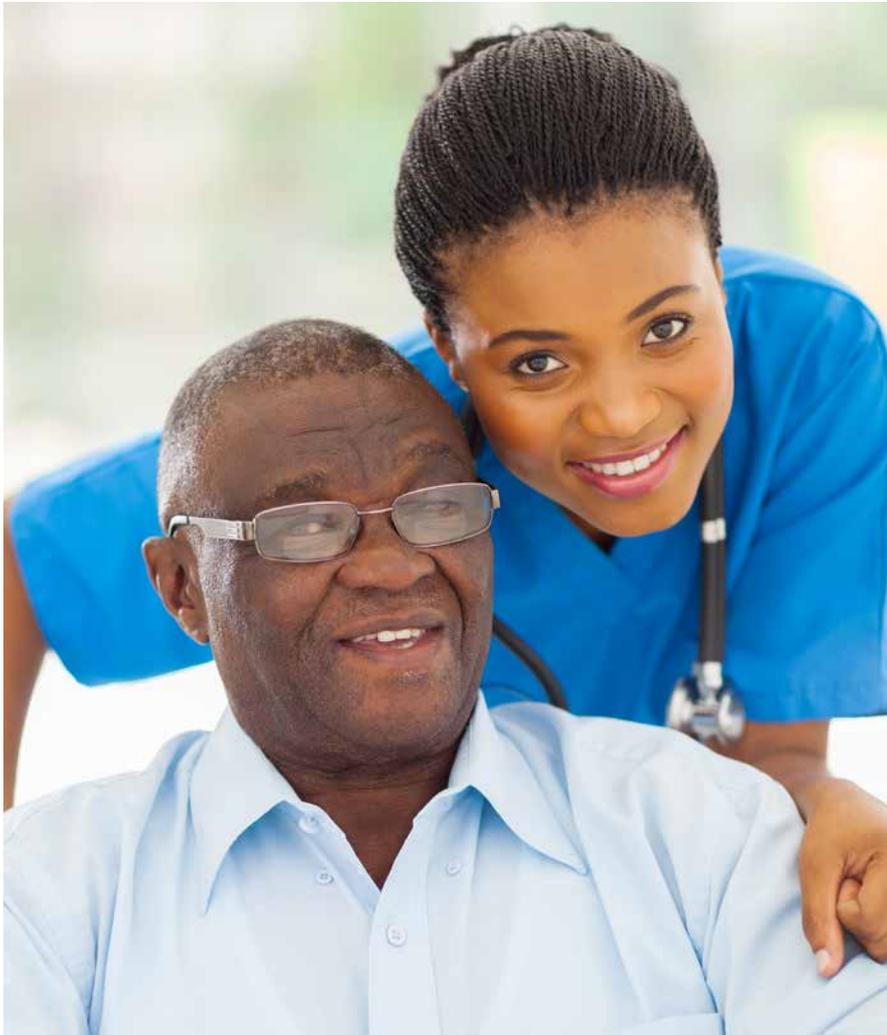
UNIT PERFORMANCE

In 1982, the United States Department of Health and Human Services certified the Virginia MFCU as the nation's 31st Medicaid Fraud Control Unit. Over the past 33 years, the Virginia MFCU has been responsible for the successful prosecution of more than 347 providers in cases that involved patient abuse and neglect or the commission of fraudulent acts against the Virginia Medicaid program. In addition to prosecuting those responsible for health care fraud and/or abuse, the Unit has recoveries of \$1,916,794,787.56 in criminal restitution, fines and penalties, asset forfeiture, civil judgments, and settlements.

The Medicaid Fraud Control Unit was very successful in fiscal year 2014-2015, particularly through its participation in multi-agency investigations. The Unit ended the fiscal year with 48 convictions and total court ordered recoveries from criminal and civil investigations of \$8,157,609.99.



*Central Virginia Community Outreach
Coordinator Randy Davis*



*Northern Virginia Community Outreach
Coordinator Michele Leith*

UNIT ACTIVITIES

SOCIAL SECURITY JOINT TASK FORCE

The MFCU continues to participate with the Social Security Administration that investigates allegations of disability fraud involving the Social Security and Medicaid programs. This program began in 2003 and has been successful in its ongoing mission. The Social Security Administration pays all costs incurred by the MFCU, including salaries, benefits, and investigative costs. By preventing unqualified persons from receiving Social Security disability benefits, the Task Force prevents the expenditure of unwarranted Medicaid funds. The project has been so successful that Social Security and HHS-OIG are allowing other state MFCU's to create this joint task force. The Task Force finished the year with a savings to the Virginia Medicaid program of \$13,255,716.00 and a savings to the Social Security program of \$11,810,104.00 for a total savings of \$25,065,820.00.

COMMUNITY OUTREACH INITIATIVE

By expanding outreach efforts to seniors, law enforcement and senior citizen service providers, Virginia's Medicaid Fraud Control Unit is helping to inform the community about the latest methods to effectively prevent and/or report elder abuse and provide an additional resource for investigative referrals as well as how to recognize and report Medicaid fraud. MFCU's Community Outreach Coordinators are establishing and strengthening programmatic partnerships between MFCU and community organizations, government agencies, academic institutions and law enforcement personnel especially those working with Virginia's senior population.

The Medicaid Fraud Control Unit has one full-time and four part-time community outreach workers who visit community groups and educate them on how to report and recognize signs of elder abuse and neglect. Outreach workers are assigned to Richmond (Central Virginia), Tidewater, Western and Southwestern Virginia - as well as Northern Virginia. During the last fiscal year, MFCU's outreach workers traveled more than 18,500 miles, informing more than 530,000 citizens about the problem of elder abuse and neglect and the need for them to report cases of abuse to our Unit for investigation and possible prosecution.



Southwestern Virginia Community Outreach Coordinator Amy Duncan



Western Community Outreach Coordinator Debbie Bell



Tidewater Community Outreach Coordinator William Shackelford, Jr.

MEMBERSHIPS

The MFCU Director and Chief has continued to serve on the Department of Health Professions Prescription Drug Monitoring Board and was re-elected Chairman.

MFCU staff also belong to other organizations, including:

- | | |
|---|--|
| Advancing Financial Crime Professionals Worldwide | Northern Virginia Aging Network |
| American Association of Legal Nurse Consultants | New York State Bar Association |
| American Bar Association | Project Management Institute |
| American Health Lawyers Association | Relativity Certified Administrators |
| American Red Cross | Rhode Island State Bar |
| Association of Certified Anti-Money Laundering Specialists | Richmond Chapter of the Association of Certified Anti-Money Laundering Specialists |
| Association of Certified Fraud Examiners | Richmond Bar Association |
| Association of Government Accountants | Richmond Certified Fraud Examiner Chapter |
| Board of the Society of Government Meeting Professionals | Seniors and Law Enforcement Together (S.A.L.T.) |
| Botetourt County Bar Association | Society of Government Meeting Professionals |
| Colorado State Bar | The Sedona Conference |
| Department of Professional and Occupational Regulation | The Institute of Internal Auditors |
| Elder Justice Task Force, Southwest Virginia Chapter | United States Court of Appeals for the Fourth Circuit |
| Florida Division of Certified Public Accounting | United States District Court for the Eastern District of Virginia |
| High Tech Crime Consortium | United States District Court for the Western District of Virginia |
| International Association of Special Investigation Units | United States Supreme Court |
| International Association of Computer Investigative Specialists | Virginia Board of Accountancy |
| Massachusetts State Bar | Virginia Coalition for the Prevention of Elder Abuse |
| NAGRI E-Discovery Working Group | Virginia Crime Prevention Association |
| NAMFCU Global Intake Team | Virginia Local Government Auditors |
| NAMFCU Managed Care Working Group | Virginia Polygraph Association |
| National Health Care Anti-Fraud Association (NAMFCU) | Virginia State Bar |
| | Women in eDiscovery – Richmond Chapter Member |



Assistant Attorney General Katherine Wright



Assistant Attorney General Matthew Howells



Assistant Attorney General Vincent J. Vaccarella

NEWSLETTER

The MFCU publishes quarterly newsletters which provide information on important cases, meetings across the Commonwealth, feedback from different jurisdictions, tips, and contact numbers. Sign up to be placed on our distribution list by e-mailing your request to MFCU_mail@oag.state.va.us. You may also view this and other editions of the MFCU Newsletter at ag.virginia.gov.

VOLUME 6, ISSUE 2 VIRGINIA ATTORNEY GENERAL'S OFFICE

June 2015

MEDICAID FRAUD CONTROL UNIT

The Medicaid Fraud Control Unit Aggressively Combats Fraud in the In-Home Health Care Program



If you suspect that Medicaid fraud or elder abuse and neglect has occurred in a Medicaid facility or has been committed by someone working for a Medicaid provider, immediately contact Adult Protective Services and your local law enforcement. Then, report the incident to the Medicaid Fraud Control Unit (MFCU) of the Office of the Virginia Attorney General at 1-800-371-0824 or 1-804-371-0779.

INSIDE THIS ISSUE:

SQUAD TARGETS FRAUD	1
THE COMMONWEALTH FROM CORNER TO CORNER	2
WHAT IF YOU SUSPECT FRAUD BY A MEDICAID RECIPIENT?	3
ORDER MATERIALS FOR YOUR COMMUNITY	4
CONTACT INFORMATION	4-5
WANT TO BE PLACED ON OUR DISTRIBUTION LIST?	5

In-home health care and the consumer directed in-home health care programs were designed to provide health care for the elderly and disabled Medicaid recipients in their homes to avoid costly long term care in nursing homes. In-home health care companies assess the needs of the recipient and develop a care plan, as well as assign health care aides to provide care for the recipients based on their plan. Consumer directed in-home health care allows the Medicaid recipient to employ an aide of their own choosing to provide services in the recipient's home. This aide is then paid by Medicaid for the hours worked. In October 2012, the Medicaid Fraud Control Unit (MFCU), working with the Department of Medical Assistance Services, identified an increase in the amount of fraud being committed by consumer directed in-home health care aides. In October 2012, the MFCU formed a special Squad to investigate these allegations of fraud. These investigations spanned the entire Commonwealth of Virginia. As a result of the work by this aggressive investigative Squad made up of highly trained individuals, 65 individuals were convicted of health care fraud. In addition, **\$462,814.00** was awarded in court ordered restitution for the Virginia Medicaid program.



ACCESS UPDATES

The Virginia Attorney General's Office has social media tools to promote the accomplishments of the men and women working in the Medicaid Fraud Unit and to keep its citizens informed.



VIRGINIA MFCU FACEBOOK PAGE

www.facebook.com/VAMFCU

Facebook is a social networking service and website with more than one billion active users, primarily through Facebook profiles. Facebook pages are used by organizations and businesses to broadcast information in an official, public manner to people who choose to connect with them.

The Virginia Medicaid Fraud Control Unit's Facebook page can be accessed at: <http://www.facebook.com/VAMFCU>. Visit the site often, and remember to click on the "Like" button to receive updates.



In addition to up-to-the-minute news on MFCU activities on the "timeline," the page features links to basic information about MFCU, a calendar of upcoming MFCU outreach presentations, photos from MFCU events, MFCU-related videos, and links to brochures, news releases, quarterly newsletters, annual reports, etc.



VIRGINIA MFCU TWITTER ACCOUNT

www.twitter.com/VaMFCU

Twitter is a real-time information network that connects users to the latest stories, ideas, opinions and news about what they find interesting. Virginia MFCU now has its own Twitter account, which sends brief updates on our fight against Medicaid fraud and elder abuse to all who choose to follow by logging in at www.twitter.com/VaMFCU.



VIRGINIA MFCU PINTEREST ACCOUNT

www.pinterest.com/VAMFCU

Virginia MFCU posts items of interest on Pinterest, a popular content sharing service that allows users to "pin" items on a virtual "pinboard." Visitors to www.pinterest.com/VAMFCU can see recent news articles on Medicaid fraud and elder abuse, photos, videos and reports about community outreach.



ANNUAL CASE ACTIVITY SUMMARY

FISCAL YEARS 1982 THROUGH 2015

**Total criminal and civil recoveries, including affirmative civil enforcement cases
(Ordered and collected reimbursements, fines, restitutions)**

FISCAL YEAR	TOTAL RECOVERIES
July 82 - June 83	\$5,600.00
July 83 - June 84	\$19,600.00
July 84 - June 85	\$15,300.00
July 85 - June 86	\$13,522.00
July 86 - June 87	\$82,136.00
July 87 - June 88	\$114,443.00
July 88 - June 89	\$237,583.00
July 89 - June 90	\$322,547.00
July 90 - June 91	\$312,207.00
July 91 - June 92	\$205,370.00
July 92 - June 93	\$387,064.00
July 93 - June 94	\$416,966.00
July 94 - June 95	\$400,280.00
July 95 - June 96	\$1,281,129.00
July 96 - June 97	\$2,275,542.00
July 97 - June 98	\$1,053,099.00
July 98 - June 99	\$2,577,045.00
July 99 - June 00	\$1,480,345.00
July 00 - June 01	\$37,612.00
July 01 - June 02	\$12,081,532.00
July 02 - June 03	\$11,848,871.00
July 03 - June 04	\$14,358,790.00
July 04 - June 05	\$10,578,111.00
July 05 - June 06	\$9,071,043.00
July 06 - June 07	\$117,704,247.00
July 07 - June 08	\$541,099,617.00
July 08 - June 09	\$27,607,670.00
July 09 - June 10	\$25,390,467.21
July 10 - June 11	\$14,573,789.01
July 11 - June 12	\$40,260,842.92
July 12 - June 13	\$1,011,122,042.95
July 13 - June 14	\$61,702,764.48
July 14 - June 15	*\$8,157,609.00
TOTAL	\$ 1,916,794,787.56



MFCU staff unloading seized evidence after search warrant

**The MFCU has two pending matters totaling approximately \$20 million that were anticipated being resolved during this fiscal year that have extended into next fiscal year.*

ANNUAL CASE ACTIVITY SUMMARY CONTINUED

FIVE-YEAR RECOVERY STATISTICS PER FILLED MFCU POSITION

MFCU recovered an average of \$227,163,409.87 per year over the past five years. The MFCU has averaged 89.2 staff members per year over the past five years. The recovery average per filled MFCU position for the past five years is \$2,546,338.68 per person.

FIVE-YEAR* AVERAGE RECOVERED PER NUMBER OF STAFF (PER YEAR)

REPORTING PERIODS	TOTAL NUMBER OF EMPLOYEES (EACH YEAR)
July 1, 2010-June 30, 2011	80
July 1, 2011-June 30, 2012	76
July 1, 2012-June 30, 2013	96
July 1, 2013-June 30, 2014	97
July 1, 2014-June 30, 2015	97

Number of MFCU Staff - Five Year Average - 89.2

**The five-year (2010-2015) recovery average for the Virginia MFCU is
\$227,163,409.87**

Five-Year Average Recovered Per Position (Per Year) \$2,546,338.68

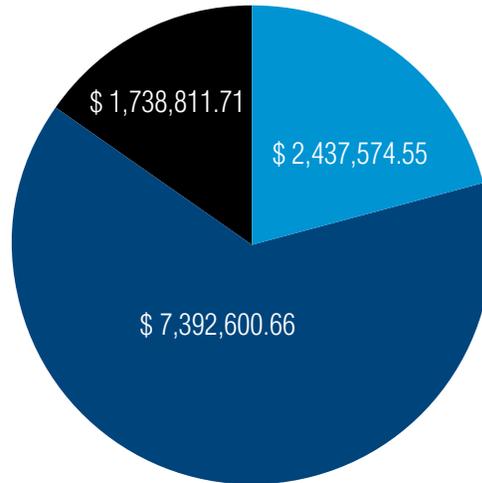
* Since a typical health care fraud case takes two to three years to complete, a fair and accurate performance measure of recoveries for a state MFCU would be to conduct a three-year statistical analysis of recoveries. Since a typical qui tam multi-state case takes five years to complete, a fair and accurate performance measure of those few state MFCU's that investigate and prosecute/litigate those cases would be to conduct a five-year statistical analysis of recoveries. Since the Virginia MFCU consistently conducts those large cases, a five-year statistical analysis is provided.

2014-2015 EXPENDITURES

JULY 1, 2014 - JUNE 30, 2015



Data Analyst Supervisor Carol Snodgrass



■ Non-General Fund*	\$ 2,437,574.55
■ Federal Grant	\$ 7,392,600.66
■ Indirect Costs	\$ 1,738,811.71
TOTAL	\$ 11,568,986.92

** Funds provided as a result of criminal convictions.*

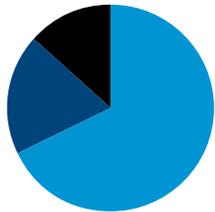


*MFCU Computer Forensic - IT
Supervisor Lee Cheeseman*



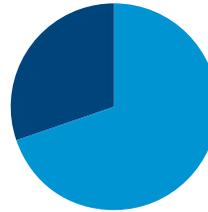
Computer Forensic Specialist Jason A. Martin

PROPOSED 2015-2016 BUDGET



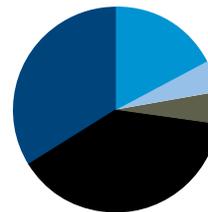
TOTAL BUDGET
\$13,220,608.24

- Personnel Expense \$9,333,692.39
- Non-Personnel Expense \$2,126,128.91
- Indirect Cost \$1,760,786.94



PERSONNEL EXPENSE TOTAL
\$9,333,692.39

- Salaries \$6,572,961.76
- Benefits \$2,760,730.63



NON-PERSONNEL EXPENSE TOTAL
\$2,126,128.91

- Travel \$ 383,763.10
- Equipment/Improvements \$ 129,146.00
- Special Payments \$ 0.00
- Supplies and Materials \$ 127,256.93
- Contractual Expenses \$ 901,662.88
- Other Expenses \$ 584,300.00

CATEGORY	BUDGETED AMOUNT
PERSONNEL EXPENSES	
A. Salaries	\$6,572,961.76
B. Benefits	\$2,760,730.63
PERSONNEL EXPENSE TOTAL	\$9,333,692.39
NON-PERSONNEL EXPENSES	
A. Travel	\$383,763.10
B. Equipment	\$129,146.00
C. Special payments	0.00
D. Supplies	\$127,256.93
E. Contractual expenses	\$901,662.88
F. Other expenses	\$584,300.00
NON-PERSONNEL EXPENSE TOTAL	\$2,126,128.91
INDIRECT COSTS	
A. Percentage (15.54%)	\$1,760,786.94
GRAND TOTAL	\$13,220,608.24

TRAINING

The Unit is committed to an aggressive training program for all staff members as a means of improving knowledge and skills in order to ensure the highest quality and most efficient investigations and prosecutions.

To achieve and maintain a high level of productivity from all staff members, training and continuing education have been built into staff development. Unit members have participated in programs selected to meet their individual and professional requirements, as well as to meet the needs of the Unit as a whole. Following are brief descriptions of training programs attended by MFCU staff. A chart indicating dates and staff who attended is included in this report.

Many of our Unit members also provided training to various groups. A description of those presentations, as well as a chart of dates and presenters, follows.



TRAINING PROVIDED

American Association of Retired Persons (AARP) Meetings

Our Community Outreach Coordinators work closely with those planning programs at local AARP Chapters to help keep their members informed about health care fraud and abuse. AARP is a nonprofit, nonpartisan membership organization for people aged 50 and over, and, as such, its members are particularly interested in our presentations on how to prevent and report elder abuse.

Central Region Adult Protective Services (CAPS): Overview of the Elder Abuse and Neglect Squad

Presented an overview of the Elder Abuse and Neglect Squad to adult protective services workers. Discussed the MFCU jurisdiction and the types of abuse and neglect that occurs in various facilities. Explained the importance of APS workers and other mandatory reporters providing information to MFCU for investigation and how they can contact the squad. Provided case studies of successful investigations of elder abuse and neglect. Provided a question and answer session at conclusion.

Elder Justice Task Force

This task force consists of individuals from various agencies to include social services, ombudsmen, women's resource services, legal services, etc., who meet once per quarter to discuss pertinent issues in the Radford/Montgomery County area. Representatives from the Attorney General's Office provide internal updates, and supply information on how we may be contacted in the event of fraudulent activity involving Medicaid services provided.

Health Care Fraud and Identity Theft Webinar

This webinar was presented to the Medical Identity Fraud Alliance (MIFA). MIFA is a public/private cooperative that develops solutions and best practices for the prevention, detection and remediation of medical identity fraud. The hour-long webinar was a case study on usage of the Federal Aggravated Identity Theft statute as it relates to Health Care Fraud. Specifically, the Deputy Director of Investigations and Chief of Fraud and Corporate Neglect Investigations co-presented the investigative and legal issues involved with the *United States v. Mohammed Abdelshafi* case. This was a MFCU case where the defendant was convicted of Health Care Fraud and Aggravated Identity Theft. The case was appealed to the 4th Circuit and the Chief of Fraud argued the appeal on behalf of the United States.

Law Enforcement Summit

Area law enforcement executives, by invitation only, come together once per month to discuss relevant issues within the community to determine strategies as to how they may all work together. Representatives from Roanoke County, Roanoke City, Salem, Martinsville, Bedford, Botetourt, Virginia State Police, U.S. Postal Service, U.S. Marshalls Service, etc., share ways to collaborate efforts to combat criminal activity. The Office of the Attorney General routinely provides agency updates and ways to contact and utilize the Medicaid Fraud Control Unit.

River Crest Community Center Sassy Seniors Monthly Meeting

This is one of 21 senior groups in Chesapeake that meet to hear speakers educate them about how to protect themselves from frauds and scams, including health care fraud.

TRIAD, Seniors and Law Enforcement Together (S.A.L.T.), and Community Groups

TRIAD is a cooperative effort of law enforcement agencies (police/fire/sheriffs), senior citizens, and senior organizations that are focused on reducing crimes against our most vulnerable citizens. S.A.L.T. is the advisory group that carries out TRIAD activities. MFCU outreach workers provide training and information, upon request, at TRIAD, S.A.L.T., and other community group meetings.

Virginia Association of Chiefs of Police – Annual Conference

This is an annual conference held specifically for Chiefs of Police throughout the Commonwealth of Virginia. Our office had the opportunity to present to these members on how the Medicaid Fraud Control Unit works within the Office of the Attorney General. Discussions were also provided on how we can best work together within our communities, and what resources we may offer through an extensive list of team members with specialized experience.

Virginia Coalition for the Prevention of Elder Abuse Annual Conference: The Importance of TRIAD

The presentation was delivered to agency representatives on the importance of TRIAD, specifically "Why You Need TRIAD, and Why TRIAD Needs You."

WTVZ's "Our Issues Hampton Roads" Program

Staff appeared on this program, which focuses on the issues affecting Hampton Roads, to introduce MFCU and our Elder Abuse and Neglect Squad.



MFCU Administrative Manager Esther Welch Anderson and Hanover County Sheriff's Deputy Barry Bland at the State Triad Conference

Attorney General Mark Herring speaking to local law enforcement.



DATES AND PERSONNEL PROVIDING TRAINING

DATE	VENUE	PERSONNEL
7/10/14	Hanover-Ashland Triad Monthly Meeting	Community Outreach Coordinator
7/17/14	Chesterfield County Triad Meeting	Community Outreach Coordinator
7/17/14	Petersburg Triad Meeting	Community Outreach Coordinator
7/18/14	Grayson County Triad	Community Outreach Coordinator
7/18/14	The Street Smart Senior - How To Avoid Getting Scammed	Community Outreach Coordinator
7/24/14	Lake Country Area Agency on Aging In Service Training	Community Outreach Coordinator
7/25/14	Law Enforcement Summit - Daleville, Va	Community Outreach Coordinator
8/8/14	Lee County Senior Fair	Community Outreach Coordinator
8/8/14	Prince Edward County Triad Fifth Anniversary Event	Community Outreach Coordinator
8/14/14	Brandermill-Midlothian-Woodlake Lions Club Meeting	Community Outreach Coordinator
8/14/14	Elder Justice Task Force - Radford, Va	Community Outreach Coordinator
8/14/14	Hanover-Ashland Triad Monthly Meeting	Community Outreach Coordinator
8/20/14	Martinsville-Henry County Triad Meeting	Community Outreach Coordinator
8/21/14	Chesterfield County Triad Meeting	Community Outreach Coordinator
8/21/14	Petersburg Triad Meeting	Community Outreach Coordinator
8/28/14	Chesterfield Council on Aging Monthly Meeting	Community Outreach Coordinator
9/2/14	Henrico S.A.L.T. Council Monthly Meeting	Community Outreach Coordinator
9/3/14	Community Coordinated Response Team - Abingdon, Va	Community Outreach Coordinator
9/3/14	Powhatan County Triad Meeting	Community Outreach Coordinator
9/4/14	AARP Charlottesville Chapter #192 Monthly Meeting	Community Outreach Coordinator
9/8-10/14	Virginia Association of Chiefs of Police Statewide Conference - Virginia Beach, Va	Community Outreach Coordinator
9/11/14	Hanover-Ashland Triad Monthly Meeting	Community Outreach Coordinator
9/11/14	Virginia State S.A.L.T. Council Bi-Monthly Meeting	Community Outreach Coordinator
9/12/14	Health Care Fraud and Identity Theft Webinar	Chief of Fraud & Corporate Neglect Investigations Deputy Director of Investigations & Audits
9/14/14	Virginia Sheriffs' Association Annual Conference	Community Outreach Coordinator
9/16/14	Christiansburg Triad Meeting	Community Outreach Coordinator
9/16/14	Suffolk AARP Monthly Meeting	Community Outreach Coordinator
9/16/14	WTVZ-TV's "Our Issues Hampton Roads" Program	Community Outreach Coordinator
9/17/14	Richfield Retirement Community Senior Lunch and Learn	Community Outreach Coordinator
9/18/14	Petersburg Triad Meeting	Community Outreach Coordinator
9/18/14	Virginia Association of Chiefs of Police - Annual Statewide Conference	Community Outreach Coordinator
9/18-19/14	Virginia Statewide Neighborhood Conference - Lynchburg, Va	Community Outreach Coordinator
9/22/14	Prince George County Triad Meeting	Community Outreach Coordinator
9/23/14	River Crest Community Center Sassy Seniors Monthly Meeting	Community Outreach Coordinator
9/24/14	Mental Health America of Roanoke Valley's Senior Extravaganza	Community Outreach Coordinator
9/24/14	Salem Senior Extravaganza	Community Outreach Coordinator
9/25/14	Chesterfield Council on Aging Monthly Meeting	Community Outreach Coordinator
9/25/14	Salem Monthly Senior's Meeting	Community Outreach Coordinator
9/30/14	Holly Point Seniors Club Meeting	Community Outreach Coordinator
9/30/14	Shenandoah Club Senior Meeting	Community Outreach Coordinator
10/1/14	Twin Lakes AARP Chapter #4014	Community Outreach Coordinator

DATE	VENUE	PERSONNEL
10/7/14	Henrico S.A.L.T. Council Monthly Meeting	Community Outreach Coordinator
10/7/14	Warm Hearth Retirement Community	Community Outreach Coordinator
10/9/14	The Medicaid Fraud Control Unit - Working Together With Our Communities	Community Outreach Coordinator
10/15/14	Brandermill Woman's Club Meeting	Community Outreach Coordinator
10/16/14	Chesterfield County Triad Meeting	Community Outreach Coordinator
10/16/14	Petersburg Triad Meeting	Community Outreach Coordinator
10/17/14	Patrick County Health Fair	Community Outreach Coordinator
10/21/14	Chesterfield County "Fun at the Fair" Senior Day	Community Outreach Coordinator
10/27/14	Prince George County Triad Meeting	Community Outreach Coordinator
10/28/14	The Landmark Center	Community Outreach Coordinator
10/28/14	The Street Smart Senior - How To Avoid Getting Scammed	Community Outreach Coordinator
11/5/14	Powhatan County Triad Meeting	Community Outreach Coordinator
11/12/14	Richmond Triad Meeting	Community Outreach Coordinator
11/13/14	Hanover-Ashland Triad Monthly Meeting	Community Outreach Coordinator
11/13/14	Montgomery County Monthly Meeting	Community Outreach Coordinator
11/13/14	Virginia State S.A.L.T. Council Bi-Monthly Meeting	Community Outreach Coordinator
11/24/14	Prince George County Triad Meeting	Community Outreach Coordinator
12/3/14	Community Coordinated Response Team - Abingdon, Va	Community Outreach Coordinator
12/3/14	District Three, Long-Term Care Committee - Marion, Va	Community Outreach Coordinator
12/3/14	Powhatan County Triad Meeting	Community Outreach Coordinator
12/3/14	The Medicaid Fraud Control Unit - Working Together With Our Communities	Community Outreach Coordinator
12/8/14	Henrico S.A.L.T. Council Monthly Meeting	Community Outreach Coordinator
12/9/14	Appomatox County Triad	Community Outreach Coordinator
12/9/14	Hanover-Ashland Triad Monthly Meeting	Community Outreach Coordinator
12/11/14	Elder Justice Task Force - Radford, Va	Community Outreach Coordinator
12/12/14	Grayson County Triad	Community Outreach Coordinator
12/12/14	Prince Edward County Triad's Holiday Event	Community Outreach Coordinator
1/6/15	Dinwiddie County Triad Meeting	Community Outreach Coordinator
1/7/15	Powhatan County Triad Meeting	Community Outreach Coordinator
1/8/15	Hanover-Ashland Triad Monthly Meeting	Community Outreach Coordinator
1/8/15	Virginia State S.A.L.T. Council Bi-Monthly Meeting	Community Outreach Coordinator
1/20/15	South Boston AARP Monthly Meeting	Community Outreach Coordinator
1/22/15	Chesterfield Council on Aging	Community Outreach Coordinator
1/26/15	Roanoke County Police, Citizen's Police Academy Alumni Meeting	Community Outreach Coordinator
2/2/15	City of Staunton Fire Department Meeting	Community Outreach Coordinator
2/2/15	Law Enforcement Summit - Salem, Va	Community Outreach Coordinator
2/3/15	Dinwiddie County Triad Meeting	Community Outreach Coordinator
2/3/15	Washington County Sheriff's Department: Introduction to MFCU and General Programs	Community Outreach Coordinator
2/4/15	Charlottesville-Albemarle County Triad	Community Outreach Coordinator
2/4/15	Bristol County Sheriff's Department: Introduction to MFCU and General Programs	Community Outreach Coordinator
2/10/15	King George Middle School Career Fair	Community Outreach Coordinator
2/11/15	Garst Creek Community Neighborhood Watch	Community Outreach Coordinator

DATES AND PERSONNEL PROVIDING TRAINING

(CONTINUED)

DATE	VENUE	PERSONNEL
2/11/15	Richmond Triad Meeting	Community Outreach Coordinator
2/12/15	Mt. Pleasant Neighborhood Watch Community Meeting	Community Outreach Coordinator
2/12/15	Aging Services Advisory Board Meeting	Community Outreach Coordinator
2/12/15	Elder Justice Task Force - Radford, Va	Community Outreach Coordinator
2/12/15	Hanover-Ashland Triad Monthly Meeting	Community Outreach Coordinator
2/12/15	Mount Pleasant Neighborhood Watch	Community Outreach Coordinator
2/12/15	Neighborhood Watch Community Meeting - Roanoke, Va	Community Outreach Coordinator
2/13/15	Prince Edward County Triad's Senior Sweetheart Event	Community Outreach Coordinator
2/23/15	Virginia Association of Chiefs of Police - Midyear Conference	Community Outreach Coordinator
2/24/15	Prince William Commission on Aging	Community Outreach Coordinator
2/27/15	Law Enforcement Summit - Roanoke Sheriff's Office	Community Outreach Coordinator
3/2/15	Virginia State Police - Salem, Va	Community Outreach Coordinator
3/3/15	City of Norton Police Department: Introduction to MFCU and General Programs	Community Outreach Coordinator
3/3/15	Roanoke Valley Television	Community Outreach Coordinator
3/4/15	Abingdon Senior Center: Introduction to MFCU and General Programs	Community Outreach Coordinator
3/4/15	Powhatan County Triad Meeting	Community Outreach Coordinator
3/5/15	Norton Social Services: Introduction to MFCU and General Programs	Community Outreach Coordinator
3/6/15	Virginia Highlands Community College: Introduction to MFCU and General Programs	Community Outreach Coordinator
3/10/15	Albemarle County Department of Social Services Staff Meeting	Community Outreach Coordinator
3/10/15	Mountain Empire Older Citizens Board: Introduction to MFCU and General Programs	Community Outreach Coordinator
3/10/15	The Roanoke Times	Community Outreach Coordinator
3/12/15	Hanover-Ashland Triad Monthly Meeting	Community Outreach Coordinator
3/12/15	Virginia State S.A.L.T. Council Bi-Monthly Meeting	Community Outreach Coordinator
3/13/15	Greenspring Retirement Community 4th Annual Fraud Prevention Expo	Community Outreach Coordinator
3/13/15	Mountain Empire Council on Aging Board: Introduction to MFCU and General Programs	Community Outreach Coordinator
3/14/15	Higher Education Center: Introduction to MFCU and General Programs	Community Outreach Coordinator
3/14/15	Southwest Community College: Introduction to MFCU and General Programs	Community Outreach Coordinator
3/16/15	Jewish Family Services Monthly Meeting	Community Outreach Coordinator
3/17/15	The Danville Register and Bee	Community Outreach Coordinator
3/17/15	The Street Smart Senior - How To Avoid Getting Scammed	Community Outreach Coordinator
3/18/15	Bristol Crisis Center: Introduction to MFCU and General Programs	Community Outreach Coordinator
3/18/15	New York Exchange of Virginia Seniors Group	Community Outreach Coordinator
3/19/15	Montclair Community Neighborhood Watch	Community Outreach Coordinator
3/23/15	Virginia State Triad 20th Annual Conference	Community Outreach Coordinator
3/26/15	Chesterfield Council on Aging	Community Outreach Coordinator
3/26/15	Mountain Empire Community College: Introduction to MFCU and General Programs	Community Outreach Coordinator
3/26/15	NBC Television, WSLs Channel 10	Community Outreach Coordinator

DATE	VENUE	PERSONNEL
3/27/15	Law Enforcement Summit	Community Outreach Coordinator
3/30/15	Prince George County Triad Meeting	Community Outreach Coordinator
4/1/15	Powhatan County Triad Meeting	Community Outreach Coordinator
4/2/15	Triad Kickoff - Roanoke, VA	Community Outreach Coordinator
4/3/15	Christiansburg Police Information Meeting	Community Outreach Coordinator
4/7/15	Dinwiddie County Triad Meeting	Community Outreach Coordinator
4/8/15	City of Richmond Triad Meeting	Community Outreach Coordinator
4/8/15	Front Royal and Warren County Triad Senior Safety Fair	Community Outreach Coordinator
4/9/15	Hanover-Ashland Triad Monthly Meeting	Community Outreach Coordinator
4/10/15	Winchester/Frederick County Triad Annual Senior Festival	Community Outreach Coordinator
4/13/15	The Street Smart Senior - How To Avoid Getting Scammed	Community Outreach Coordinator
4/13/15	Glade Spring Neighborhood Watch: Introduction to MFCU and General Programs	Community Outreach Coordinator
4/15/15	Abingdon Senior Center: Elder Abuse and Scams	Community Outreach Coordinator
4/15/15	Elder Abuse and Scams	Community Outreach Coordinator
4/16/15	Chesterfield County Triad Meeting	Community Outreach Coordinator
4/16/15	Culpeper Triad Meeting	Community Outreach Coordinator
4/16/15	Petersburg Triad Meeting	Community Outreach Coordinator
4/17/15	Grayson County Triad	Community Outreach Coordinator
4/18/15	Smyth County Newspaper Senior Expo	Community Outreach Coordinator
4/20/15	Norton Police Department: The Street Smart Senior	Community Outreach Coordinator
4/22/15	Virginia Sheriffs' Association Annual Conference	2 Community Outreach Coordinators
4/25/15	Crisis Center of Bristol: The Clothes Line Project	Community Outreach Coordinator
4/27/15	Prince George County Triad Senior Resource Fair	Community Outreach Coordinator
4/28/15	Campbell County Department of Social Services Senior Awareness Day	Community Outreach Coordinator
4/28/15	Richmond Chapter of Credit Unions Monthly Meeting	Community Outreach Coordinator
4/29/15	Abingdon Small Business Center Noon Knowledge	Community Outreach Coordinator
5/4/15	Lake of the Woods NW Meeting	Community Outreach Coordinator
5/5/15	Henrico County Triad/SALT	Community Outreach Coordinator
5/5/15	Roanoke U.S. Postal Service Senior Awareness Day	2 Community Outreach Coordinators
5/6/15	Chesterfield County Senior Day	Community Outreach Coordinator
5/8/15	Blue Ridge at Lansdowne Woods Street Smart Senior	Community Outreach Coordinator
5/13/15	Hanover-Ashland Triad Safety for Seniors Day	Community Outreach Coordinator
5/14/15	Radford Triad Meeting	Community Outreach Coordinator
5/14/15	Henrico Parks and Recreation's Party in the Park Day	Community Outreach Coordinator
5/20/15	Central Region Adult Protective Services Meeting: Overview of the Elder Abuse and Neglect Unit	Investigative Supervisor and Investigator
5/28/15	Virginia Coalition for the Prevention of Elder Abuse Annual Conference: The Importance of TRIAD	Community Outreach Coordinator
6/3/15	Salem Triad Meeting	Community Outreach Coordinator

DATES AND PERSONNEL PROVIDING TRAINING

(CONTINUED)

DATE	VENUE	PERSONNEL
6/9/15	The Templeton Center Senior Meeting	Community Outreach Coordinator
6/11/15	Hanover-Ashland Triad Monthly Meeting	Community Outreach Coordinator
6/12/15	Loudoun County Community Ambassador Orientation	Community Outreach Coordinator
6/16/15	Orange County Triad: Senior Crime Awareness Meeting	Community Outreach Coordinator
6/17/15	Abingdon Rotary Club Monthly Meeting	Community Outreach Coordinator
6/18/15	Grayson County Sheriff's Department: Safety for Seniors	Community Outreach Coordinator
6/18/15	Petersburg Triad Meeting	Community Outreach Coordinator
6/22/15	Prince George County Triad Meeting	Community Outreach Coordinator



Attorney General Mark Herring



Central Virginia Community Outreach Coordinator Randy Davis was a guest of Vonda Johnson, host of WTVZ-TV's "Our Issues Hampton Roads" program.

TRAINING RECEIVED

20th Annual Triad Conference

This conference celebrated the 20th anniversary of the Virginia TRIAD. Sessions were for seniors, law enforcement and service providers. Sessions helped seniors learn how to stay healthy, happy and safe.

Airwatch Connect: Annual Conference

This conference provided a better understanding of Airwatch, the software our office uses to manage our mobile devices. After the conferences, the attendee became certified in the software program.

American Bar Association: Annual Conference

Distinguished panelists provided presentations and advice regarding legal issues.

American Bar Association: 25th Annual National Institute on Health Care Fraud

Covered a variety of topics relating to health care fraud including the state of health care fraud enforcement, managed care fraud and enforcement, False Claims Act litigation and practice pointers.

Association of Certified Fraud Examiners: 26th Annual Global Fraud Conference

Provided breakout sessions dealing with ethics, data mining, how to deal with hostile interviews, reading non-verbal communication, and the newest fraud schemes and how they were discovered.

Association of Certified Fraud Examiners: Investigating the Internet

Participants learned how to locate evidence online using search engines, commercial databases, and social-networking sites. Participants also learned how to optimize online searches using advanced search functions and alternative search engines with unique features.

Centers for Medicare and Medicaid Services: Health Care Fraud and Program Integrity - An Overview for Providers

The webinar provided an overview of health care fraud schemes, program integrity efforts, and health care fraud laws pertaining to the prosecution of Medicaid providers. The program also discussed options for sanctioning providers who have been convicted of Medicaid fraud.

Centers for Medicare and Medicaid Services: Managed Care Plan Compliance

Provided information on Medicaid requirements for compliance plans, false claims, and information regarding excluded, debarred or terminated individuals.

Centers for Medicare and Medicaid Services: Medicare and Medicaid Reviews, Audits and Investigations

Provided an overview of the similarities and differences of various Medicare and Medicaid reviews, audits and investigations. Presentation included information about strategies to prepare for audits and minimize compliance risks.

Centers for Medicare and Medicaid Services: Non-Emergency Medical Transport

This "Train the Trainer" webinar covered issues such as qualifications needed for medical transport drivers (when transporting Medicaid recipients), fraud and abuse during transportation (billing for transport that never occurred, etc.), tips for preventing fraud, actions taken for excluding agencies or individuals, and how to report abuse of the Medicaid system with regard to transport.

Centers for Medicare and Medicaid Services: Prescription Drug Diversion (PDD)

Education of health care professionals is key to combating prescription drug diversion. PDD causes major financial impact on the Medicaid Program. Provided information on prescription drug diversion including the most common drugs involved, who can divert, identification of drug seeking behavior, reporting drug diversion and access to additional resources.



*eDiscovery Project Manager
Heather Blanchard*



eDiscovery Analyst Matthew P. Anderson

TRAINING RECEIVED CONTINUED

Centers for Medicare and Medicaid Services: Your Medical Documentation Matters

Provided strategies to improve services and billing, and decrease improper payments.

Chesterfield Council on Aging: Soup for the Caregiver's Soul

This training taught what to look for, first signs, and how dementia progresses. It also covered do's and don'ts for caregivers.

Commonwealth's Attorneys' Services Council: Spring Institute

Provided information on when to use a special prosecutor, recent developments in criminal law and procedure, interviewing skills, using and introducing electronic evidence in criminal cases, recent developments in technology and the use in investigations, and safety issues and fatigue experienced by prosecutors.

Department of Accounts: Charge Card Supervisor Reviewer Training

Provided training on what to look for in reviewing cardholder's reconciliation. Included information on single transaction limits, maximum credit limits, purchasing - including airline and mass rail tickets, and other rules governing the use of an agency credit card for purchases made by the Medicaid Fraud Control Unit. An exam was conducted at the end of the training certifying that the student had completed the training.

Department of Criminal Justice: Intro to Forensic Experiential Trauma Interview Within Sexual Assault Investigative Response

Provided information on the neurobiology of trauma to include physical parts of the brain that are impacted by trauma as well as the formation, encoding, consolidation, and retrieval of memories. The Forensic Experiential Interview technique was then introduced and participants were provided with instruction as to how to execute this technique.

Department of General Services: Public Procurement Forum

This forum included hands-on training in public procurement from practical to thought-provoking.

Department of Justice: IPro Premium Scanning

Webinar focused on creating a new project in IPro Premium Scanning, quality control in documents scanned, "stat quality control" and renumbering documents once scanned into the program. Taught technique on committing images to the scanned documents.

Department of Justice: IPro Premium Scanning 2nd Installment

Webinar focused on importing images into the premium scan and how to perform optical character recognition (OCR) on batches of documents and on a single document that are scanned into IPro via the launcher and troubleshooting when documents do not go through OCR properly.

Department of Justice: Mental Health Prosecution

The webinar provided an overview of health care fraud schemes, program integrity efforts, and health care fraud laws pertaining to the prosecution of Medicaid providers. The program also discussed options for sanctioning providers who have been convicted.

Department of Justice: Relativity Training - Basic Overview

Provided introduction to Relativity application and its functions, basic overview of how Relativity works and the various ways the application can be used in document management, how to search documents and saving searches for individual users within the same project folders.

Department of Justice: Relativity Training 6th Installment

Webinar focused on creating new fields within the program and creating choice tags within documents for future reference. Focused on editing and creating views for individuals.



eDiscovery Project Manager Michael T. Hnatowski (left) and eDiscovery Analyst Matthew P. Anderson



eDiscovery Supervisor Kevin M. Boone

Department of Justice: Relativity Training 7th Installment

Webinar provided information on using the word index for work space and the use of and purpose for issue tags within documents. Taught technique in linking exhibits to depositions and highlighting lines within transcript with color coordinating to specific issues.

Department of Justice: Westlaw/Next Research Fundamentals

The webinar provided instructions on navigating the new Westlaw/Next system using Boolean searches and natural language as well as how to change settings to make them more user specific.

Department of Justice: Westlaw/Next Statutes and Legislative History

Webinar provided instruction on how to navigate through the new Westlaw/Next system using Boolean and natural language searches using available resources.

Department of Social Services: Adult Protective Services' Response to Financial Exploitation in Elderly

This training focused on the aspects of financial exploitation of the elderly and incapacitated adults. Specific topics discussed included methods of financial exploitation, Adult Protective Services' financial exploitation investigations, financial capacity issues (including cognitive impairments and dementia), and the importance of multidisciplinary teams.

Financial Crime Resource Center: Mass Marketing Fraud

Provided information on how these scams are perpetrated and why certain populations are especially targeted. Experts also shared prevention and early detection tactics as well as resources to help advocates.

Financial Management Service-Division of Payment Management: Payment Management System and Federal Financial Report for Domestic Grantees

Webinar provided an overview of the Payment Management System and Federal Financial Report for Domestic Grantees.

Fred Pryor: How to Supervise People

Provided information on effective leadership skills to maximize employee performance in the the work environment, provided tips on interviewing do's and don'ts, and showed ways to enhance communication and listening skills.

Georgetown Law School: Advanced eDiscovery Institute

Various topics were discussed, including, but not limited to, the proposed Federal Rule of Civil Procedure Amendments, technology assisted review, as well as data privacy and security issues.

Georgetown Law School: Annual eDiscovery Training Academy: The Intersection of Law and Technology

The training explored the broad spectrum of strategic, legal, and technical aspects of eDiscovery. It provided hands-on practice with tools and data designed to teach the fundamentals of eDiscovery.

Geriatric Mental Health Partnership: Sexuality in Long-Term Care

This webinar focused on sexuality in the aging adult and addressed ethical matters related to consent in those with and without dementia.

Giles County Department of Social Services: Forum on Elder Abuse

This forum discussed ways the community could come together to help prevent abuse of the elderly population. Financial exploitation and housing issues were discussed.

Guidance Software: Computer and Enterprise Investigations Conference

Provided an overview and hands-on training on new trends in computer forensics and e-Discovery.

Henrico County Police Department: Abuse in Later Life

The course provided training to investigators with information and strategies to more effectively recognize and investigate elder abuse cases.

International Association of Chiefs of Police: Alzheimer's Initiatives Training

This training focused on signs/symptoms of Alzheimer's disease and how to effectively respond to individuals with the disease. Additional training information provided included community resources available and signs of abuse and neglect.

TRAINING RECEIVED CONTINUED

Institute of Internal Auditors and Association of Certified Fraud Examiners

Provided current case examples on how to detect, prevent, and respond to contract-related fraud as well as specific suggestions for using technology to prevent and detect fraud. Demonstrated the impact that fraud has on the overall costs of health care and suggested ways in which organizations can control health care fraud. Explored actual fraud cases to learn how to better detect financial statement fraud schemes through data analysis. Learned ways to use social media in fraud investigations. Provided recent developments in the fraud examination profession and highlighted implementation and improvement of fraud hotlines. Interviewed Sam Antar, one of the masterminds behind the Crazy Eddie financial reporting scandal. Learned about the psychology behind financial fraud as well as interviewed the author of "A.B.C.'s of Behavioral Forensics. Learned about the numerous factors to consider when cleaning up after fraudsters.

kCura: Relativity Fest

Relativity Fest is geared toward those who support case teams with activities. This support includes managing technology, creating workflows, project management, and internal education. They may also be responsible for managing review teams and technology strategy. It provided hands-on training, panel discussions, and breakout sessions designed to provide attendees with an increased working knowledge of the software.

Lynda.com: Building PDFs with Acrobat XI

This training showed how to make the most out of Adobe Acrobat XI software.

Lynda.com: Enhancing Product Photography with Aperture

When creating images for publications such as brochures and annual reports, there's a balance between making the subject look its best and representing it accurately online. Learned how to correct and enhance product shots with Aperture. Learned to correct hue and saturation to reflect the subject's true color accurately, correct exposure, and eliminate spots and imperfections. Also learned how to smooth unwanted texture from surfaces, change the backdrop's hue and intensity to match the subject and use highlighting to direct the viewer's attention to a specific feature.

McGuireWoods LLP: Annual Ethics Program - Confidentiality: Part II (Exception to the Duty)

Annual conference focusing on attorneys' ethical duties, including an attorney's duty of confidentiality. The focus of this conference was on the exceptions to this duty, including a discussion of hypothetical situations and recent case law developments.

Medicaid Fraud Control Unit: In-Service Training

This training focused on administrative matters, ways to more effectively communicate, and how to handle conflict with co-workers. It also included a review of the office's human resources policies and procedures.

National Adult Protective Services Association: Annual Conference

Provided information on planning and conducting investigative interviews with victims and alleged perpetrators, improving interviewing and body language skills and interview question formulation. Provided information on working with incapacitated clients, powers of attorney, guardianships and recognizing the red flags of financial abuse. Also provided information on revealing scams that target seniors and how to identify the top three financial fraud categories. Tips and tools to engage the judges in response to elder abuse and understanding the process of multidisciplinary agency cooperation were discussed.

National Adult Protective Services Association: Forensic Markers of Elder Abuse and Neglect

A review of the research and clinical findings that help distinguish forensic markers of elder mistreatment.

National Association of Medicaid Fraud Control Units: Annual Conference

The national conference provided several case studies of investigations. Both fraud and abuse investigations were presented. Presenters offered suggestions for future investigations based on their success and issues encountered.

National Association of Medicaid Fraud Control Units: Data Analyst 101 Training

Topics included process national/global data request, intake process, damage analyses, FMAPs/SMAPs analyses, settlement - both federal/state split data analyses and mail merge process.

National Association of Medicaid Fraud Control Units: Directors' Symposium

This annual meeting brings together directors of all of the states' MFCU Units to discuss successes and trends.

National Association of Medicaid Fraud Control Units: MFCU 101

This three-day course focused on the basics of Medicaid Fraud Control Units—their history, structure, purpose, and logistics. The course was geared toward investigators, prosecutors, analysts, and auditors. Topics ranged from types of provider fraud to case studies of elder abuse to interpreting MMIS data. This training also provided a venue for attendees to discuss differences in operations between various individual states and their respective MFCUs.

National Association of Medicaid Fraud Control Units: MFCU 102

The behavioral health workshop allowed participants to progress through a mental health investigation from initial intake to case resolution. The cost report fraud and neglect workshop allowed students to discuss all stages of a complex financial crime involving nursing home cost reports and resident neglect in a nursing home setting. The durable medical equipment and dental workshops allowed students to work through an investigation from initial intake through case resolution.

National Association of Medicaid Fraud Control Units: MFCU 103

For this three-day training, attendees began each day with a lecture. They then broke into teams to work on a criminal/civil case and put together a PowerPoint presentation for the final day of training.

National Center on Elder Abuse: Elder Abuse Risk Factors

This online podcast training focused on the definition of specific risk factors of elder abuse and neglect and the identification of these risk factors. Other topics covered included how service providers can identify and report abuse, research findings, and support available to victims and perpetrators.

National Center on Elder Abuse: World Elder Abuse Awareness Day Webinar

This webinar was provided in recognition of World Elder Abuse Awareness Day. The training focused on a global perspective of elder abuse and how geographical and cultural perspectives can influence identification and response. Types of elder abuse discussed included physical, emotional, sexual, and financial. Polyvictimization, ageism, and family members as perpetrators were also discussed.

National Health Care Anti-Fraud Association: Collaborative Investigations

Provided information on how data collaboration across insurance industries has improved the examination of fraud patterns against property and casualty insurance claims and allowed healthcare experts to gain greater insight into fraud, waste and abuse schemes to improve the detection and prevention of healthcare fraud.

National Health Care Anti-Fraud Association: Excel Techniques to Effectively Mine Data

Provided introductory Excel skills with a focus on health care fraud and various schemes including: timed units, days of week, peer comparisons, top billing summaries, upcoding, member comparisons, services not rendered, and impossible days. In addition, the class covered pivot tables, case study examples, graphing/charting, advanced formulas, and ways to present data findings to peers and supervisors.

National Health Care Anti-Fraud Association: Annual Conference

This training was provided to professionals who work proactively in preventing health care fraud. Education, recognition, and strategies were provided to help determine ways to combat this growing concern.



Paralegal Senior Natalie Mihalek



Paralegal Latarsha Y. Tyler

TRAINING RECEIVED CONTINUED

National Health Care Anti-Fraud Association: Health Care Fraud Investigator's Boot Camp

This conference provided training on all types of health care fraud, the tools commonly used for an investigation and the steps commonly taken to investigate health care fraud. A basic overview of health care was also discussed.

National Health Care Anti-Fraud Association: Interviewing Techniques

This webinar examined the differences between an interview vs. interrogation, how the room should be arranged for maximum comfort and effectiveness, and the different ways to handle cooperating vs. reluctant witnesses. It also covered the potential barriers or limiting factors of the interview and how to prepare for the interview.

National Health Care Anti-Fraud Association: Payment Analytics - The Next Big Step In Uncovering Errors

This webinar highlighted several real-world examples of the Payment Analytics Program. Despite the vast amounts of data available in health care today, many industry players use only the most basic data and analytics to identify payment errors. Webinar discussed the following new tools: modifications to traditional regression techniques, clustering and kernel density estimation, machine learning techniques, member acuity, electronic health records/wellness data/self-reporting monitoring data and social media information.

National Health Care Anti-Fraud Association: Skills and Schemes for the Health Care Professional

The training explored current trends, red flags, case examples and fraud schemes in a variety of specialty areas, while considering the investigative skills necessary to conduct successful health care fraud investigations.

National Insurance Crime Bureau: Major Medical Fraud Task Force

The purpose of this annual meeting is to discuss information and strategies related to the prevention, detection and prosecution of insurance fraud and crime. This year the main topic was current trends in drug diversion.

National Institute of Crime Prevention: Elderly Domestic Violence and Sexual Assault Training

Training focused on specific challenges the aging population faces as they get older. Physical, mental and emotional aspects were discussed as well as how these factors may impact the provision of services to this population. Definitions and potential impact of Alzheimer's, abuse, neglect, financial exploitation, domestic violence and sexual assault were also highlighted, as well as methods that can be used when working with this population.

National Seminars Training: Adobe InDesign Essentials

This webinar covered the basics of Adobe InDesign. It included tips for custom designed templates, how to create character and paragraph styles, and power shortcuts to get the job done quickly and efficiently.

National Seminars Training: Advanced Excel Training

This training taught advanced Excel shortcuts to automate tasks, increase the accuracy of data, and ways to manipulate, analyze, and extrapolate information.

National White Collar Crime Center: Financial Investigations Practical Skills

Provided "hands-on" training designed specifically to address the particular interests and needs of white collar crime investigators. Acting as part of a multi-agency task force, participants were provided information to develop the practical skills, insights, and knowledge necessary to manage a successful financial investigation from start to finish including, identifying and addressing complex, criminal activities, organizing and documenting critical evidence, and presenting a case for prosecution.

National White Crime Collar Center: Financial Records Examination and Analysis

The Financial Records Examination and Analysis course taught the latest techniques in records analysis. It developed skills in utilizing computers to examine and analyze financial records. Provided information on how to organize and clearly present complex financial analysis in written reports, different ways to use graphical depictions for court, and different types of presentations of financial records for court.

Office of the Attorney General: Fundamentals for Managers and Supervisors

The training objectives were to enhance a supervisor's skill in motivating and recognizing de-motivating factors with employees, understanding how communication skills impact a supervisor's effectiveness, and were instructed on the ten most common mistakes supervisors make. The training also instructed on the importance of the following: accountability, listening, managing conflict, and team, cohesiveness, delegation, facilitation and problem solving.



Computer Programmer William (Buddy) Ludwig



Programmer II Yongshen (Vincent) Bian

OFFICE OF THE ATTORNEY GENERAL: INTRA-AGENCY TRAINING

The OAG Intra-Agency training provided attendees with presenters from the Consumer Protection Section, Animal Law Unit, Community Outreach, and Virginia Department of Agriculture and Consumer Services. The presenters provided information about their specific departments as well as how others can access their services. Specific department updates were also provided.

OFFICE OF THE VIRGINIA ATTORNEY GENERAL: MEDICAID FRAUD CONTROL UNIT CIVIL TRAINING

This training consisted of three sessions. During the claims processing overview from the Virginia Department of Medical Assistance Services' (DMAS) contractor, Xerox, attendees received an overview of their services. There was an on-site demonstration of call-center activities, and paper claims processing. The second session covered DMAS' use of data mining related to audits as well as an in-depth look at post-payment reviews. The third session was a presentation from the North Carolina MFCU sharing recent cases of interest, techniques used, and lessons learned.

Office of the Attorney General: Outreach Coordinator In-House Training

MFCU Outreach Coordinators received in-depth information on investigations and litigation handled by MFCU. They also received information on referrals and how to best interact with the community when providing outreach and giving presentations. Outreach Coordinators also received updates on administrative matters pertinent to MFCU staff.

Orange County Triad: Starting a Triad

Attendees were provided information regarding successful methods to starting/revitalizing a community Triad. Focused on services and programs that work and what has not worked in Orange County. Discussed ways to survey community seniors' interests and how to incorporate seniors in every aspect of a successful Triad. Also covered incentives to keep seniors consistently involved.

Pulaski Juvenile and Domestic Relations District Court and New River Community College

Topics covered were understanding the lethality of strangulation, loss of consciousness and lessons learned from cases. Additionally, facts presented were how to distinguish fatal vs. non-fatal cases and the legal considerations in court as well as the roles of court advocates and the victims.

Programming in Visual Basic

This training taught Visual Basic language syntax, program structure, and implementation by using Microsoft Visual Studio 2010 and the Microsoft .NET Framework 4. This training provided a solid foundation in Visual Basic to the level necessary to enable students to attend other courses in the Technical Specialist tracks.

Public Procurement Act Overview

This training reviewed the basics of public procurement law for all Virginia agencies.

TRAINING RECEIVED CONTINUED

The Reid Technique of Interviewing and Interrogation

This seminar features a discussion of three primary topics: Behavior Symptom Analysis (the verbal and nonverbal behavioral characteristics which can be used to distinguish a truthful person from a deceptive individual); the Behavior Analysis Interview (a non-accusatory interview process utilizing both investigative and behavior provoking questions); and The Reid Nine Steps of Interrogation. One session focused on developing interrogation strategies, including how to psychologically profile subjects for the interrogation, how to handle defiant suspects, how to effectively use bonding statements, and how to address juvenile interrogations and interrogations which focus on guilty knowledge.

Relativity Training

Seminar provided an overview of the new case management system, Relativity that will be implemented and used in larger cases in the Virginia Attorney General's office. Featured discussion regarding the discovery process and how information is input into the program as well as features on searching, retrieving and emailing.

Richmond Senior Center: Healthy You!

This presentation looked at the causes of grief, the ways grief is expressed, and what can be done to both recognize and cope with it.

RVa Better Aging Forum

Discussion of what SeniorNavigator and the recently launched Lindsay Institute for Innovations in Caregiving can offer to professionals and consumers.

RVACFE Spring Seminar - Using Data Analytics to Detect Fraud

The course provided numerous data analytics tests that can be used to detect various fraud schemes as well as ways to examine and interpret results of those tests to identify the red flags of fraud. Different tools were discussed for ways to perform data analytics. A walkthrough was conducted of the full data analysis process, from determining which data to acquire, and which tests to run through and examining the results of the tests, to spotting warning signs of fraud.

Society of Government Meeting Professionals: Emergency and Disaster Preparedness

Sometimes even the most thoroughly planned events have unexpected incidents that are beyond anyone's control. This training helped meeting planners be prepared for any emergency contingency.

Society of Government Meeting Professionals: Monthly Educational Program I

Local FBI agents lectured on how identity thieves can get into your attendees' information and use their personal information for criminal purposes. They also gave hints on how to protect our own personal information when using the Internet and what to look out for when shopping or banking online.

Society of Government Meeting Professionals: Monthly Educational Program II

Provided information on Executive Order 20 - the use of Micro Businesses and how that will impact purchases of goods and services by agencies of the Commonwealth.

Society of Government Meeting Professionals: Monthly Educational Program III

Session was on how to plan a "Green" meeting, what hotels can do to help and what to ask from hotels and attendees.

Society of Government Meeting Professionals: National Education Conference

Breakout sessions were focused on how to get the most from a hotel for your meeting planning dollar, what foods to serve for various food allergies and needs as well as ethics in government meetings.

State Inspector General: State Fraud, Waste, and Abuse Hotline Training

This training helped participants understand actions that constitute fraud, waste, and abuse, and the reporting options available to them.

Statistical Analysis Systems (SAS): Programming II

This course focused on data manipulation techniques using SAS data and procedure steps to access, summarize and transform data for the purpose of information delivery and analysis.

Taxpayers Against Fraud: Annual Conference

Conference created by the Relator's Counsel bar which covered *qui tam* litigation from pre-filing concerns, to litigation, to settlement. Large focus on cooperative work with the various governmental entities. Speakers included practitioners from all levels of federal, state and private practice.

Tom Spahn: Confidentiality - Strength and Scope of Duty

This was an ethics CLE discussing attorney client issues. The duties of confidentiality and privilege were discussed at length.

University of Richmond Law School: Journal of Law & Technology Symposium

Annual conference focused on the intersection of technology and the law. The focus of the Symposium was discovery and information governance as they relate to cell phones, laptops, and other mobile devices.

University of Richmond Law School: Who's Looking at Your Mobile Device?

Training focused on new methods of eDiscovery, along with ethical considerations for eDiscovery. Provided insight and guidance on collecting information contained on various devices in use today, such as iPads and iPhones.

U.S. Administration on Aging: Suicide Prevention In Older Adults

Older adults die by suicide at a higher rate than the national average and when older adults attempt suicide, they are more likely to die. Prevention is key to reducing suicide risk among older adults. This webinar discussed risk factors for suicide, screening tools, and effective prevention interventions.

U.S. Department of Health and Human Services' Division of Payment Management: Domestic Grantee Webinar Training

This webinar featured training on system access, completing a payment request, performing account inquiries, requesting reports, and completing the Federal Financial Report.

The Virginia Alzheimer's Commission AlzPossible Initiative: Compassion Fatigue

This training provided the definition of compassion fatigue as the gradual lessening of compassion over time. Information regarding risk factors of compassion fatigue, methods to decrease stress, alleviating isolation, balancing work/stress, the complexity of family dynamics, focusing on gratitude and self-care was provided. Personal self-care was emphasized as a personal and professional responsibility.

Virginia Association of Commonwealth's Attorneys: Annual Summer Conference

Attendees participated in various discussions about various scenarios facing prosecutors on a regular basis and how to handle them in compliance with the rules and standards of professionalism. They also learned about multijurisdictional grand juries and updates in the Supreme Court.

Virginia Association of Commonwealths Attorneys: Spring Institute

Training included reporting and awareness of Elder Abuse. Participants were introduced to area Adult Protective Services workers and directors. Participants were provided information on legal ethics, updates on the law of Virginia, and updates on new appellate decisions that may impact prosecutions.

Virginia Association of Commonwealth's Attorneys: Xerox Training

Training included reporting and awareness of Elder Abuse. Provided introduction to area adult protective services workers and directors. Trained on legal ethics. Received updates on the law of Virginia and new appellate decisions that may impact prosecutions, best practices and resources for prosecutors.



MFCU Grants Manager Kristine Asgian



Paralegal Kim Wilborn

TRAINING RECEIVED CONTINUED

Virginia Bar Association: 10th Annual Virginia Healthcare Practitioner's Roundtable

Participants received a legislative update on Medicaid in Virginia from a General Assembly member. The Secretary of Health and Human Resources provided a section on the new developments of health care law in Virginia and how to deal with data breaches of privacy records and the new models of joint ventures being used by hospitals and physicians today.

Virginia CLE: National Trial Ad College

Discussed trial skills with a focus on effective argument and examination techniques, with additional consideration to trial strategy.

Virginia CLE: The Rocket Docket - Trying Cases in the Eastern District of Virginia (EDVA)

Conference focused on litigating in the Eastern District of Virginia. Panel of practitioners and federal judges discussed practice tips tailored to the EDVA, including specific judges' preferences and standards of practice.

Virginia Coalition for the Prevention of Elder Abuse: Annual Conference

This conference focused on the aspects of elderly abuse and neglect. Workshops provided multidisciplinary information and resources to identify forms of abuse and neglect, provided specific resources to assist elder victims of abuse and/or neglect and the importance of collaborative professional partnerships.

Virginia Crime Prevention Association: Basic Crime Prevention

A 40-hour course was offered on the basics of crime prevention. This particular course is mandatory to receive the state and national crime prevention certification. Many items were discussed during the training, while reports were written each night as to what was learned that day. A Crime Prevention Through Environmental Design (CPTED) Assessment was performed at a vacant building, and presentations were written and delivered on each student's assessment accordingly.

The Virginia Freedom of Information Act: Recent Developments and Unsettled Issues

This CLE training discussed the recent developments and unsettled legal issues in relation to Virginia Freedom of Information Act laws.

Virginia Promotional Products Association: Spring Expo

The information provided was designed to help strategize and execute a marketing plan with more reach, recall, and return on investment.

The Violent Crime Prevention Conference

This conference focused on in-depth topics and content including interview and interrogation techniques, financial crimes, and source development.

The Winning Brief

CLE presentation focused on effective skills and techniques for legal pleadings. They provided 100 legal writing tips, each illustrated with good and bad examples from motions and briefs filed in courts throughout the country.

Workplacebuzz Consulting: 21st Century Leadership

This training offered strategies for effectively managing employees of different generations and viewpoints.

DATES AND PERSONNEL RECEIVING TRAINING

DATE	PROGRAM	PERSONNEL
7/11/14	State Inspector General: State Fraud, Waste, and Abuse Hotline Training	Investigative Supervisor
7/15/14	The Virginia Freedom of Information Act: Recent Developments and Unsettled Issues	Assistant Attorney General
7/15-7/18/14	National White Collar Crime Center: Financial Records Examination and Analysis	Senior Criminal Investigator
7/22-7/25/14, 9/29-10/3/14, 11/13-11/15/14, 5/5-5/8/15	National Association of Medicaid Fraud Control Units: MFCU 101	10 Investigators 4 Assistant Attorney Generals Chief of eDiscovery and Litigation Support
7/28-8/1/14	National White Collar Crime Center: Financial Investigations Practical Skills	2 Investigators Senior Investigator
8/3/14-8/6/14	Virginia Association of Commonwealth's Attorneys: Annual Summer Conference	2 Assistant Attorneys General Chief Section Counsel
8/7/2014	American Bar Association: Annual Conference	Assistant Attorney General
8/11-8/15/14	National Health Care Anti-Fraud Association: Skills and Schemes for the Health Care Professional	Investigative Supervisor
8/19/14	Department of Justice: Westlaw/Next Statutes and Legislative History	Paralegal
8/20/14	Centers for Medicare and Medicaid Services: Health Care Fraud and Program Integrity: An Overview for Providers	2 Community Outreach Coordinators Grants Manager 4 Investigators Financial Investigator Program Coordinator
8/20/14	Department of Justice: Westlaw/Next Research Fundamentals	Paralegal
8/26/14	Centers for Medicare and Medicaid Services: Prescription Drug Diversion	Administrative Manager 2 Community Outreach Coordinators Grants Manager 3 Investigators
8/26/14	Tom Spahn: Confidentiality- Strength and Scope of Duty	Assistant Attorney General
8/27/14	Centers for Medicare and Medicaid Services: Non-Emergency Medical Transport	Community Outreach Coordinator Investigator
9/2/14	Department of Justice: Relativity Training - Basic Overview	Paralegal
9/8-9/11/14	Airwatch Connect: Annual Conference	Computer Forensic Analyst
9/10/14	Society of Government Meeting Professionals: Emergency and Disaster Preparedness	Administrative Coordinator
9/11/14	Department of Justice: Relativity Training 6th Installment	Paralegal
9/12/14	Public Procurement Act Overview	Chief of Civil Investigations/Assistant Attorney General
9/14-9/18/14	Taxpayers Against Fraud: Annual Conference	2 Assistant Attorneys General
9/14-9/19/14	National Association of Medicaid Fraud Control Units: Annual Conference	2 Assistant Attorneys General Investigative Supervisor Chief Section Counsel Chief of Civil Investigations
9/17/14	National Seminars Training: Adobe InDesign Essentials	Legal Secretary
9/23/14	The Winning Brief	3 Assistant Attorneys General Chief of Civil Investigations/Assistant Attorney General
9/24/14	Fred Pryor: How to Supervise People	Investigative Supervisor
9/25/14	Department of Justice: IPro Premium Scanning	Paralegal
9/29/14	US Administration on Aging: Suicide Prevention In Older Adults	Community Outreach Coordinator
9/30/14	National Health Care Anti-Fraud Association: Payment Analytics- The Next Big Step In Uncovering Errors	Administrative Manager
9/30/14	Relativity Training	Paralegal
9/30/14-10/2/14	National Association of Medicaid Fraud Control Units: Data Analyst 101 Training	Data Analyst/Programmer

DATES AND PERSONNEL RECEIVING TRAINING

CONTINUED

DATE	PROGRAM	PERSONNEL
10/2/14 -10/3/14	Association of Certified Fraud Examiners: Investigating the Internet	Senior Criminal Investigator
10/12/14 -10/16/14	kCura: Relativity Fest	3 eDiscovery Analysts eDiscovery Project Manager Paralegal Senior
10/13/14 -10/17/14	Programming in Visual Basic	Data Analyst/Programmer
10/15/14 -10/17/14	Statistical Analysis Systems: Programming II	Programmer Data Analyst Supervisor
10/21/2014	Henrico County Police Department: Abuse in Later Life	2 Investigators
10/21-10/23/14, 2/24-2/26/15, 4/21-4/23/15	National Association of Medicaid Fraud Control Units: MFCU 102	12 Investigators
10/22-10/23/14	Medicaid Fraud Control Unit: In-Service Training	13 Assistant Attorneys General Administrative Coordinator Administrative Manager Chief Investigator Chief of Civil Investigations Chief of Civil Litigation Chief of Elder Abuse Chief Prosecutor 2 Community Outreach Coordinators 2 Computer Programmers Deputy Director & Chief Section Counsel Director and Chief eDiscovery Analyst 2 eDiscovery Project Managers eDiscovery Supervisor 2 Financial Investigators Grants Manager 7 Investigative Supervisors 23 Investigators Legal Secretary 2 Nurse Investigators 3 Paralegals Paralegal Senior Senior Investigator Unit Program Coordinator
10/23-10/24/14	National Seminars Training: Advanced Excel Training	Grants Manager Legal Secretary
10/24/14	Workplacebuzz Consulting: 21st Century Leadership	Chief Section Counsel Deputy Director of Investigations and Audits Director and Chief
10/27-10/29/14, 2/18-2/20/15, 3/15-3/6/15	The Reid Technique of Interviewing and Interrogation	3 Investigators
11/5/14	Lynda.com: Enhancing Product Photography with Aperture	Community Outreach Coordinator
11/5/14	Society of Government Meeting Professionals: Monthly Educational Program I	Administrative Coordinator
11/14/14	Virginia Bar Association: 10th Annual Virginia Healthcare Practitioners' Roundtable	Assistant Attorney General Chief of Civil Investigations
11/16-11/19/14	Department of General Services: Public Procurement Forum	Administrative Coordinator
11/18-11/22/14	National Health Care Anti-Fraud Association: Annual Conference	2 Community Outreach Coordinators Investigator Administrative Manager
11/20-11/21/14	Georgetown Law School: Advanced eDiscovery Institute	2 Assistant Attorneys General
11/30/14	Department of Justice: Relativity Training 7th Installment	Paralegal

DATE	PROGRAM	PERSONNEL
12/3/14	Society of Government Meeting Professionals: Monthly Educational Program II	Administrative Coordinator
12/9/14	Department of Justice: Mental Health Prosecution	Paralegal
12/9/14	Virginia CLE: The Rocket Docket- Trying Cases in the Eastern District of Virginia	2 Assistant Attorneys General
12/18/14	Department of Justice: IPro Premium Scanning 2nd Installment	Paralegal
1/3/15 -1/8/15	Virginia CLE: National Trial Ad College	2 Assistant Attorneys General
1/28/15	National Adult Protective Services Association: Forensic Markers of Elder Abuse and Neglect	Community Outreach Coordinator
2/18/15	Financial Management Service-Division of Payment Management: Payment Management System and Federal Financial Report for Domestic Grantees	Grants Manager
2/20/15	Lynda.com: Building PDFs with Acrobat XI	Community Outreach Coordinator
2/23/15	National Center on Elder Abuse: Elder Abuse Risk Factors	Community Outreach Coordinators
2/24/15	National Health Care Anti-Fraud Association: Interviewing Techniques	Investigator
2/27/15	University of Richmond Law School: Journal of Law & Technology Symposium	4 Assistant Attorneys General
2/27/15	University of Richmond Law School: Who's Looking at Your Mobile Device?	2 Assistant Attorney General
3/3/15	International Association of Chiefs of Police: Alzheimer's Initiatives Training	Community Outreach Coordinator
3/9-3/13/15	Virginia Crime Prevention Association: Basic Crime Prevention	Community Outreach Coordinator
3/17/15	McGuireWoods LLP: Annual Ethics Program- Confidentiality: Part II (Exception to the Duty)	3 Assistant Attorneys General
3/17-3/20/15	National Health Care Anti-Fraud Association: Health Care Fraud Investigator's Boot Camp	Investigator
3/22-25/15	Commonwealth's Attorneys' Services Council: Spring Institute	Assistant Attorney General
3/24-25/15	20th Anniversary Triad Conference	4 Community Outreach Coordinators Administrative Coordinator Administrative Manager Director and Chief
3/25-26/15	National Association of Medicaid Fraud Control Units: Directors' Symposium	Director and Chief
3/27/15	The Virginia Alzheimer's Commission AlzPossible Initiative: Compassion Fatigue	2 Community Outreach Coordinators
3/31/15	Virginia Promotional Products Association: Spring Expo	Community Outreach Coordinator
4/8-9/15	RVACFE Spring Seminar- Using Data Analytics to Detect Fraud	Investigator
4/9/15	Department of Accounts: Charge Card Supervisor Reviewer Training	Administrative Manager
4/9/15	Department of Criminal Justice Services: Violent Crime Reduction Conference	Community Outreach Coordinator
4/9/15	National Insurance Crime Bureau: Major Medical Fraud Task Force	2 Investigators
4/15/15	RVa Better Aging Forum	Community Outreach Coordinator
4/22/15	Richmond Senior Center: Healthy You!	Community Outreach Coordinator
4/23/15	Chesterfield Council on Aging: The Facts of Funeral Planning	Community Outreach Coordinator
4/23/15	Geriatric Mental Health Partnership: Sexuality in Long-Term Care	Community Outreach Coordinator
4/21/15	Chesterfield Council on Aging: Soup for the Caregiver's Soul	Community Outreach Coordinator
4/23-24/15	Institute of Internal Auditors and the Association of Certified Fraud Examiners	Investigator
4/27/15	Office of the Attorney General: Intra-Agency Training	Community Outreach Coordinator
4/27-5/1/15	Society of Government Meeting Professionals: National Education Conference	Administrative Coordinator
4/29-30/15	National Health Care Anti-Fraud Association: Excel Techniques to Effectively Mine Data	3 Investigators
4/30/15	Department of Social Services: APS Response to Financial Exploitation in Elderly	Community Outreach Coordinator
4/30/15	Financial Crime Resource Center: Mass Marketing Fraud	Community Outreach Coordinator

DATES AND PERSONNEL RECEIVING TRAINING

CONTINUED

DATE	PROGRAM	PERSONNEL
5/6/15	Orange County Triad: Starting a Triad	Community Outreach Coordinator
5/12-15/15	American Bar Association: 25th Annual National Institute on Health Care Fraud	3 Assistant Attorneys General
5/13/15	Society of Government Meeting Professionals: Monthly Educational Program III	Administrative Coordinator
5/14/15	Giles County Department of Social Services: Forum on Elder Abuse	Community Outreach Coordinator
5/18-22/15	Guidance Software: Computer and Enterprise Investigations Conference	Computer Forensic Supervisor
5/18-19/15	Office of the Attorney General: Fundamentals for Managers and Supervisors	2 Investigative Supervisors
5/18-19/15	Office of the Attorney General: Medicaid Fraud Control Unit Civil Training	14 Assistant Attorney Generals 2 Data Analysts Community Outreach Coordinator Data Analyst Supervisor Chief of Civil Investigations Chief of Civil Litigation Deputy Director of Investigations Director and Chief 2 eDiscovery Analysts 2 eDiscovery Supervisors 3 Investigative Supervisors 9 Investigators 3 Paralegals
5/18/15	Virginia Association of Commonwealths Attorneys: Spring Institute	Assistant Attorney General
5/18/15	Virginia Association of Commonwealths' Attorneys: Xerox Training	Assistant Attorney General
5/22/15	National Center on Elder Abuse: World Elder Abuse Awareness Day Webinar	2 Community Outreach Coordinators
5/27-29/15	Virginia Coalition for the Prevention of Elder Abuse: Annual Conference	5 Community Outreach Coordinators Administrative Manager
5/31-6/5/15	Georgetown Law School: Annual eDiscovery Training Academy: The Intersection of Law and Technology	Assistant Attorney General
6/1-2/15	Office of the Attorney General: Outreach Coordinator In-House Training	5 Community Outreach Coordinators Administrative Manager
6/5/15	Pulaski Juvenile and Domestic Relations District Court and New River Community College	Community Outreach Coordinator
6/8-9/15	Department of Criminal Justice Services: Introduction to Forensic Experiential Trauma Interview within Sexual Assault Investigative Response	Community Outreach Coordinator
6/10/15	Department of Criminal Justice Services: Introduction to Domestic Extremism and Hate Groups	Community Outreach Coordinator
6/15-17/15	Association of Certified Fraud Examiners: 26th Annual Global Fraud Conference	Investigative Supervisor 2 Senior Investigator 2 Investigators
6/17/15	Centers for Medicare and Medicaid Services: Your Medical Documentation Matters	Community Outreach Coordinator
6/22-26/15	National Institute of Crime Prevention: Elderly Domestic Violence and Sexual Assault Training	2 Community Outreach Coordinators
6/23/15	Centers for Medicare and Medicaid Services: Managed Care Plan Compliance	Community Outreach Coordinator
6/24/15	National Health Care Anti-Fraud Association: Collaborative Investigations	Assistant Attorney General Community Outreach Coordinator Investigator
6/25/15	Centers for Medicare and Medicaid Services: Medicare and Medicaid Reviews, Audits and Investigations	Community Outreach Coordinator

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Southwest Regional Office

214 Abingdon Place
Abingdon, Virginia 24211
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Fax (276) 628-5971

Western Regional Office

3033 Peters Creek Road
Roanoke, Virginia 24019
Phone (540) 562-3570
Fax (540) 562-3576

To Report Medicaid fraud:

If you would like to report a suspected case of Medicaid fraud or have questions, please contact us at
Phone 1-800-371-0824 or
(804) 786-2071 or
(804) 786-2072

The Unit can be contacted by mail at:

900 East Main Street
Richmond, Virginia 23219
or by email: MFCU_mail@oag.state.va.us

OAG Web Sites:

www.ag.virginia.gov
www.facebook.com/VAMFCU
www.pinterest.com/VAMFCU
www.twitter.com/VaMFCU

You may report recipient fraud to the Department of Medical Assistance Services at:
RecipientFraud@DMAS.virginia.gov

Additional Information

Copies of the Office of the Attorney General of Virginia’s Medicaid Fraud Unit’s Annual Report are available without charge. This report may be viewed, downloaded or printed by visiting <http://www.ag.virginia.gov/> and clicking on “Programs and Initiatives” then “Medicaid Fraud.” or requests for this item can be made by contacting:

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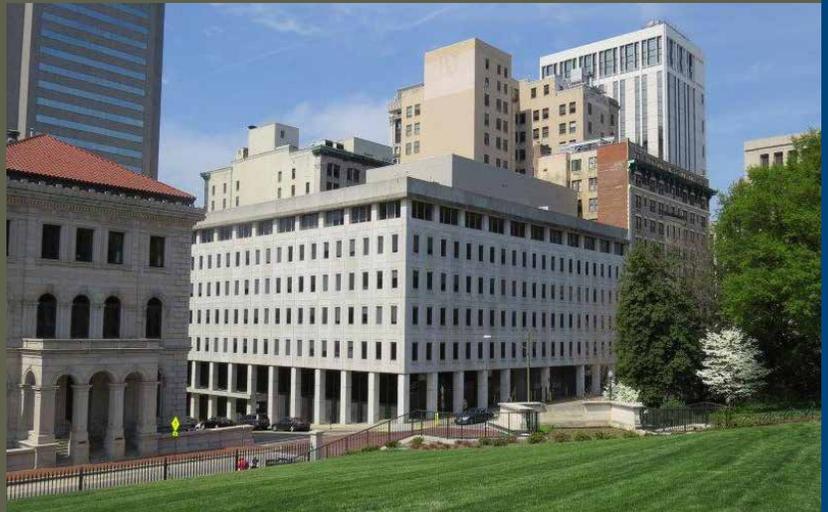
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