

## **ACCESSING THE OAG NETWORK REMOTELY FROM A PERSONAL iOS DEVICE**

Remote access to the OAG can be accomplished via a portable hand-held iOS Apple device. In order to successfully access the OAG network from a personal iOS device, the device must be configured with the following applications:

- **F5 BIG-IP Edge Client** (free)
- **Jump Desktop** (\$14.99)
- **Internet Access**
- **Internet Browser** (e.g. Safari)

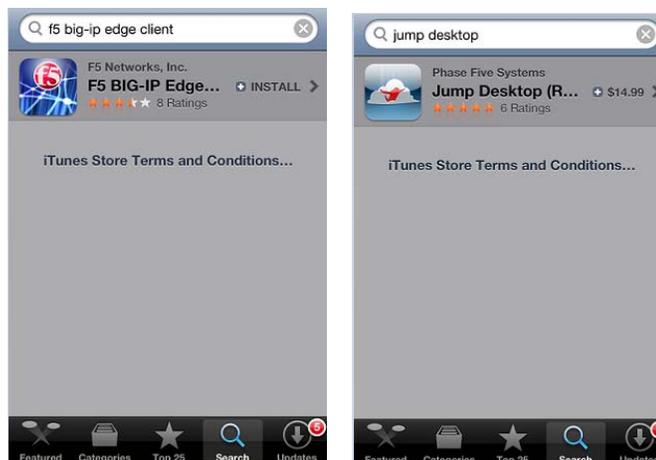
To install these applications, please follow the steps in Part I. If you already have the applications installed, skip to Part II.

### **Part I – DOWNLOADING AND INSTALLING THE APPLICATIONS:**

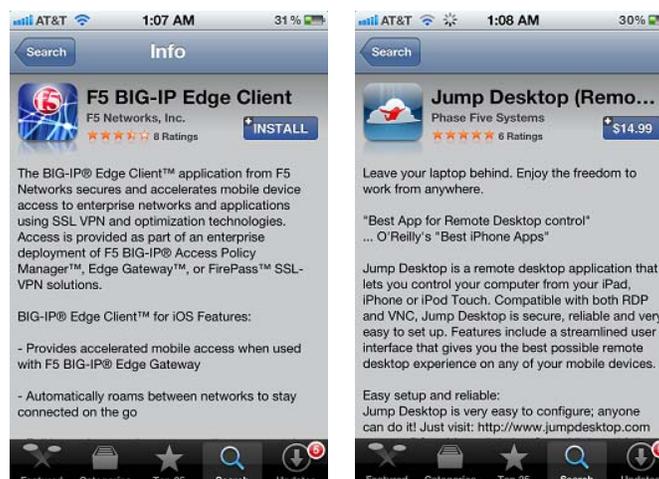
- 1) On your iOS device, select **App Store**



- 2) On the **Search** tab, enter the name of the application you need to download (e.g., F5 BIG-IP Edge Client or Jump Desktop).



- 3) Select the application(s) that are required to be purchased and installed, and complete the process.



## **PART II - ACCESSING OAG NETWORK REMOTELY:**

- 1) Tap on the F5 **Edge Client** application on your iOS device.



- 2) Tap **Configuration**, and then tap **Add Configuration**.

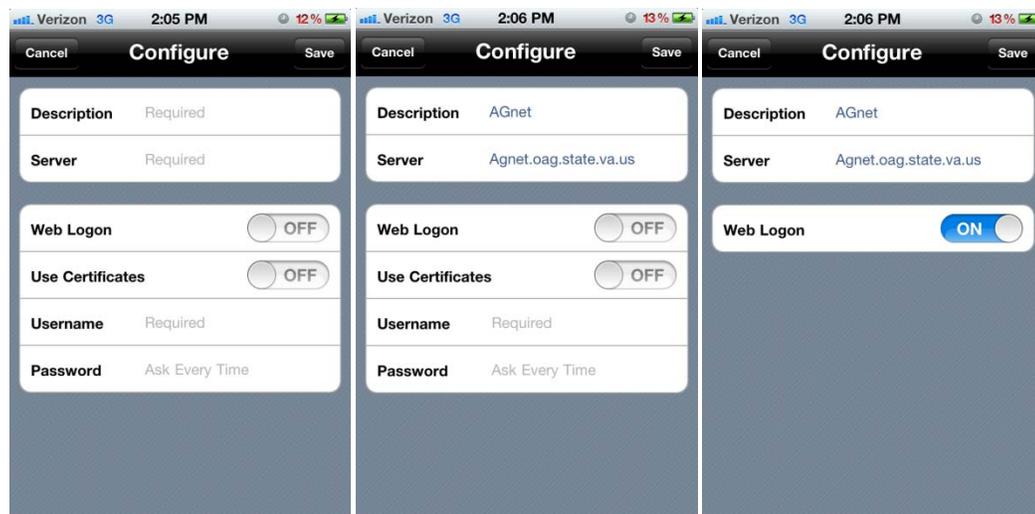


- 3) Type in the following information:

**Description:** AGnet

**Server:** Agnet.oag.state.va.us

**Web Logon:** Slide the switch from "OFF" to "ON"



- 4) Tap **Save**.

- 5) Tap **Connect** and wait until the F5 Logon page appears.



- 6) Enter your OAG user ID and password, and tap **Logon** to access the Secure F5 Remote Access Server.
- 7) At the Windows Credentials login, enter your OAG user ID and password again, and tap **OK** to logon to the OAG network.



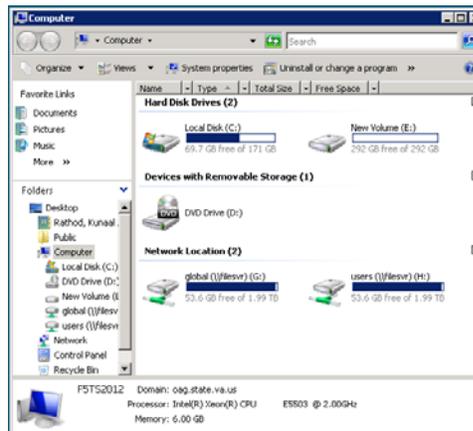
- 8) After successfully logging on to the remote access server, your *virtualized* desktop will appear. You will have access to the following applications:

- Outlook 2007 Email
- Microsoft Office – Word, Excel & PowerPoint
- Leave Report
- AG1
- Internet Explorer
- Adobe Reader
- QWS3270 (Mainframe Emulation)

You will also have access to your shared drives on the network.



- 9) To access your shared drives for the first time, click on Start, then My Computer, and the Network Drives will appear. You can create shortcuts on your *virtualized* desktop so they will appear for you on all subsequent remote access connections, if desired.



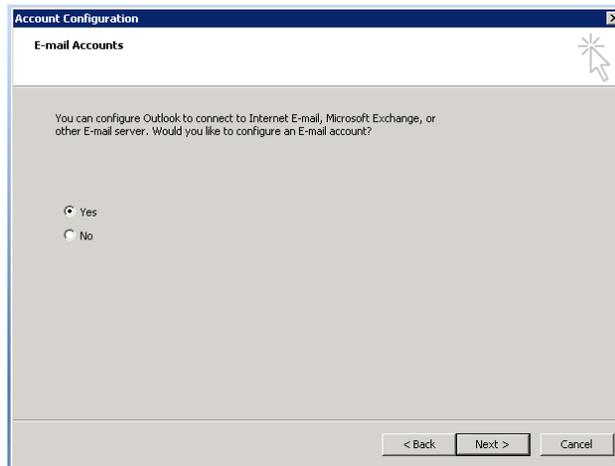
- 10) To access your Outlook email for the first time, click **Microsoft Office Outlook 2007** desktop icon to begin the Outlook 2007 startup process.



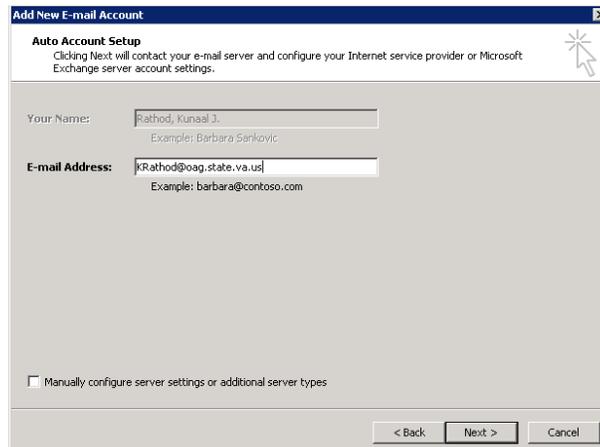
- 11) When the Outlook 2007 Setup process begins, click **Next** to proceed.



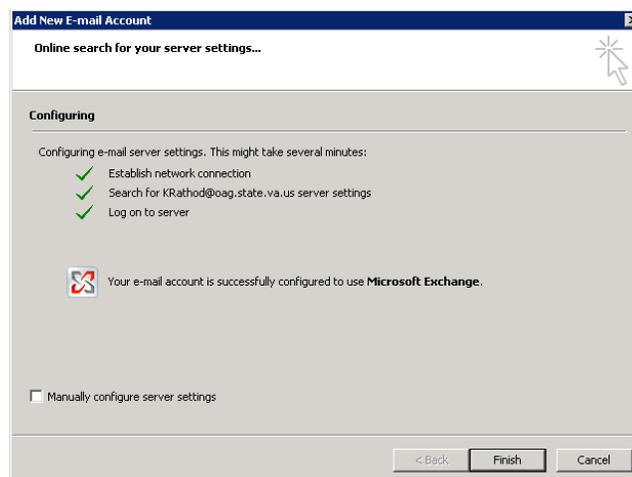
12) For the Account Configuration, select **Yes**, and then click **Next** to proceed.



13) Your account information will populate automatically in the Add New E-mail Account field. Click **Next** to continue.

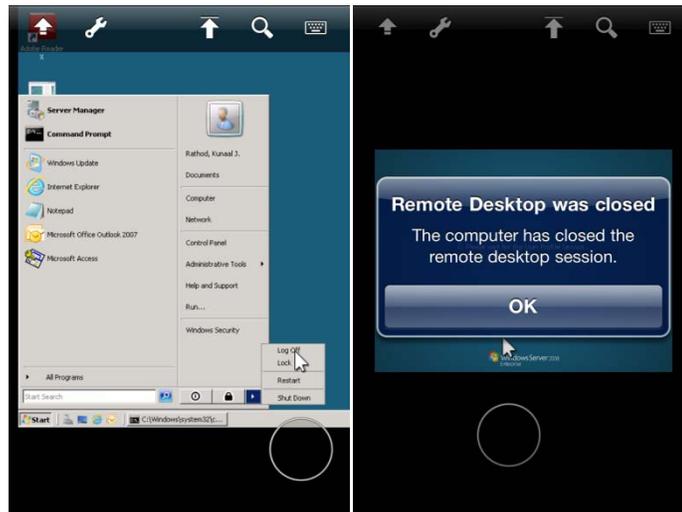


14) Once your account has been successfully configured, click **Finish**.



You email account will open, and you will have access to your full mailbox on the Exchange Server, as well as your archive and .pst folders on the network.

- 15) When you have completed your work and are ready to disconnect, please log off from your *virtualized* desktop by clicking **Start > Log off**. A dialog box will appear displaying the "**Remote desktop was closed.**"



- 16) Tap on F5 **Edge Client**, and click **Disconnect** to logout of the VPN.



**Note:** Users will be logged out of F5 after 15 minutes of inactivity. Session inactivity timeouts are part of the OAG standard data security practices.

If you have any questions, please email [Help Computers](#)