

## ACCESSING THE OAG NETWORK REMOTELY FROM A NON-OAG MAC OPERATING SYSTEM

Remote access to the OAG can be accomplished via an Apple operating system OS X 10.6 and up. In order to successfully access the OAG network from a non-OAG system, the device must be configured with following:

- (1) F5 BIG-IP Edge Client
- (2) Microsoft Remote Desktop Connection Client for Mac 2.1.1
- (3) Antivirus Software
- (4) System Updates
- (5) Internet Access

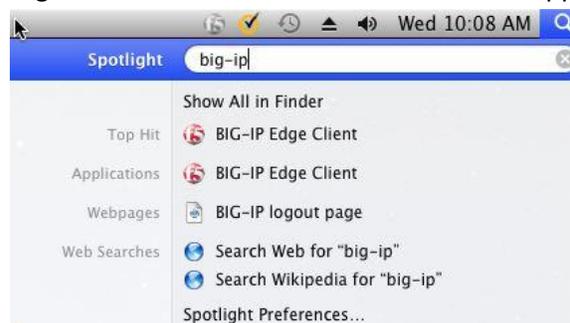
In order to obtain the F5 BIG-IP Edge Client software, please obtain a CD of the software from the IT department. Microsoft Remote Desktop Client can be downloaded at <http://www.microsoft.com/mac/remote-desktop-client>

Antivirus' currently supported by F5 for Mac OSX are the following:

- (1) Norton Antivirus
- (2) McAfee
- (3) Sophos Antivirus (free)

### STEPS TO ACCESS OAG NETWORK REMOTELY

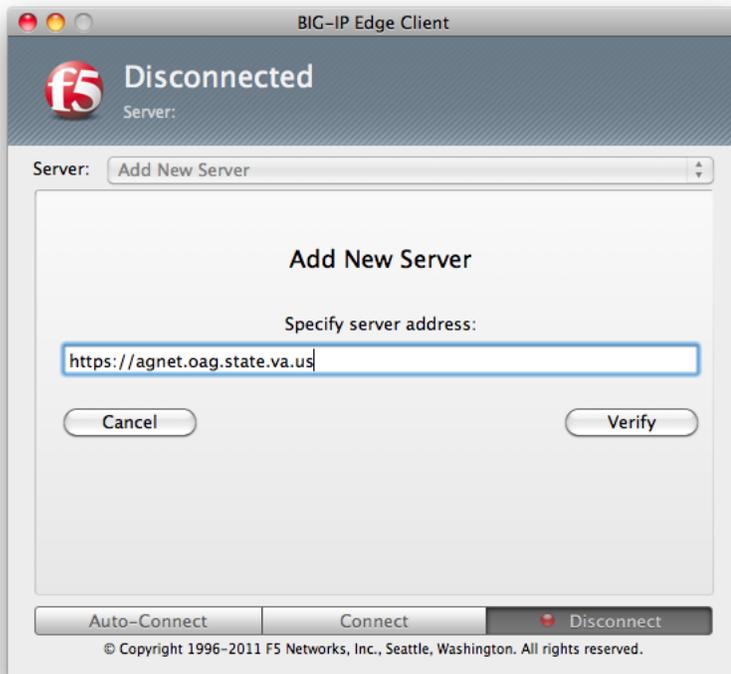
- 1) From your applications folder, open BIG-IP Edge Client application or click on finder and type BIG-IP Edge Client and click on the first icon on the application list.



2) Initially, this is how it will look



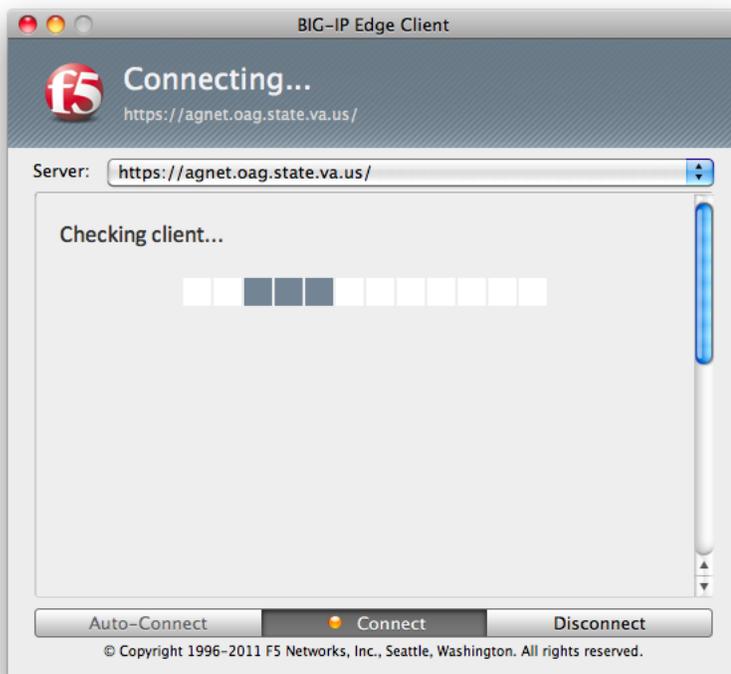
3) Click on the drop down menu and select **Add New Server** and type the following address, <https://agnet.oag.state.va.us> and click **Verify**



- 4) After the server address has been verified, click **Add**



- 5) After the server address has been added, click **Connect**. This will initiate a client check for system updates, antivirus, firewall, and download necessary components.



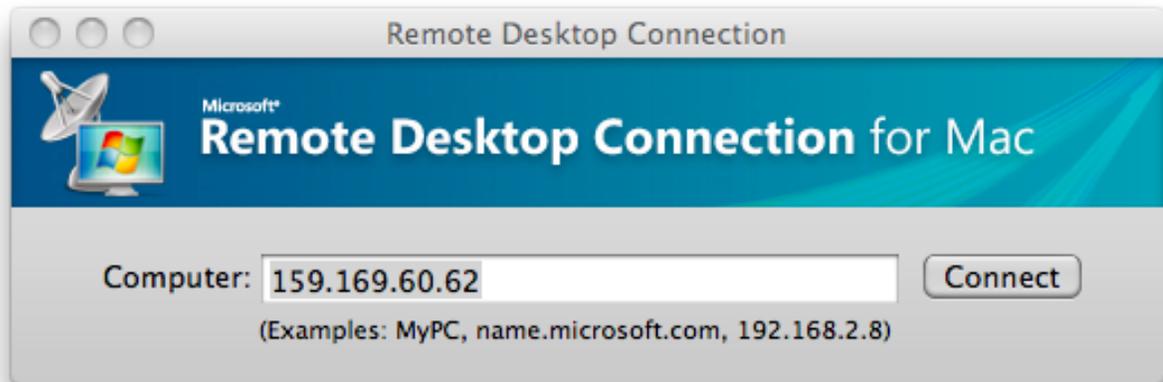
- 6) You may be prompted to install the downloaded components.



- 7) The secured OAG login page for remote access connection will be displayed. Enter your OAG user ID and password, and click Logon.



- 8) After successfully logging on to the remote access server, another Remote Desktop Connection for Mac box will open. Type in the following address to access the virtualized desktop as it appears below and click **Connect**.

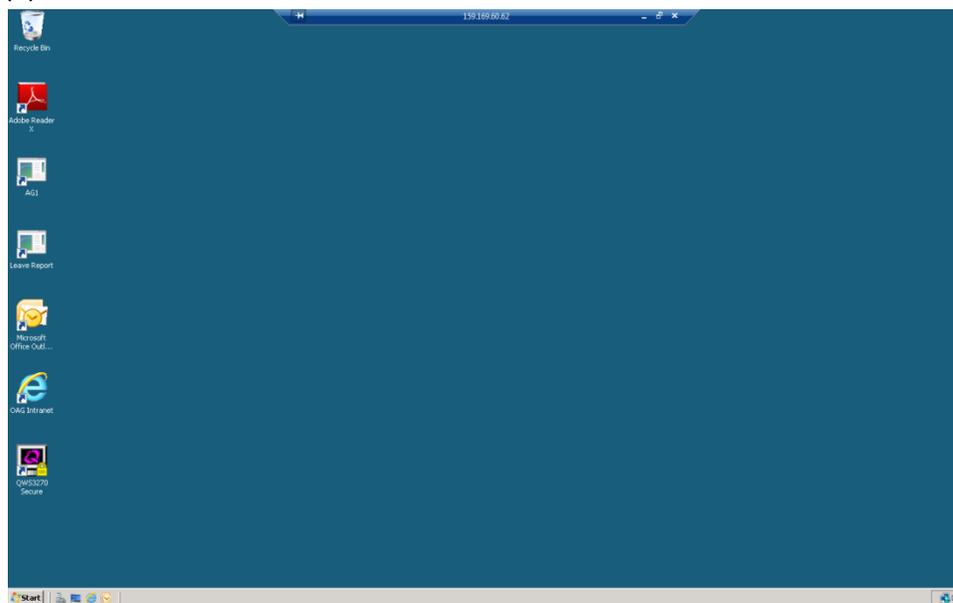


- 9) Enter your OAG user ID and password and domain: OAG1, and click Logon.



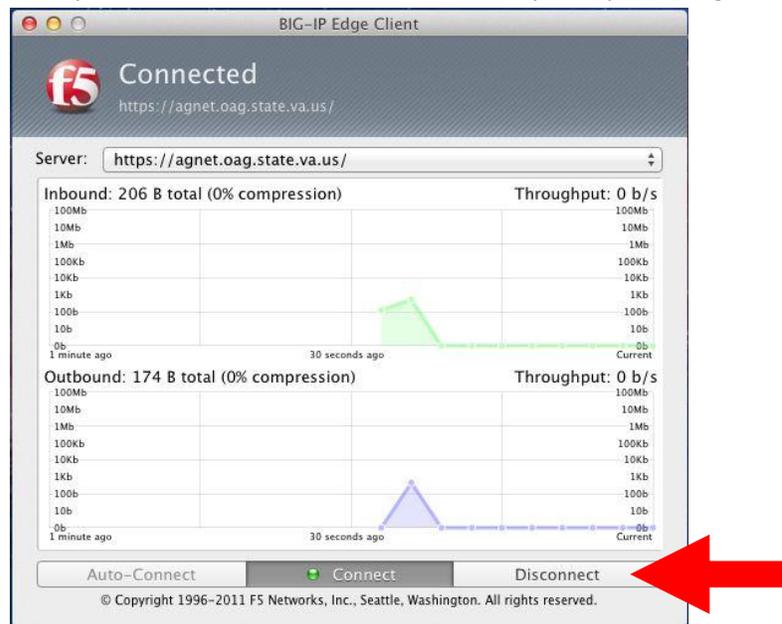
- 10) You will be brought to your virtualized desktop with the following applications available for use:

- (1) Outlook 2007 (email)
- (2) Microsoft Office Suite (Word, Excel, Powerpoint)
- (3) LeaveReport and AG1
- (4) Internet Explorer
- (5) Shared Drives



- 11) After your remote access connection is complete, please log off from the virtualized desktop by clicking **Start > log off**.

12) After your remote access connection is complete, please log off by clicking **Disconnect**.



By default, users are logged out of F5 secure connection after 15 minutes of inactivity. Session inactivity timeouts are a standard data security practice to limit access to a computing device after a defined period of inactivity.

If an OAG networked printer is installed, users can send jobs to OAG networked printers.

If you have additions questions, please email [Help Computers](#)